

**HealthChoices RISK-ADJUSTED RATES
MANUAL – VERSION 2.4
COMMONWEALTH OF PENNSYLVANIA
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Note to the Reader

This manual provides background information regarding the HealthChoices risk-adjustment policies and procedures. Updates to the manual are made occasionally to account for significant methodological changes.

Changes from Version 2.3

There were no methodological changes in the risk-adjustment processes from Version 2.3 to Version 2.4. The main update to the manual was done to reflect updates to the HealthChoices expansion and to address the elimination of the Federal General Assistance (GA) rate cell effective July 2012. The majority of the members formerly in the Federal GA rating group were moved to the Supplemental Security Income (SSI) and Healthy Horizons rating group, while the remaining members were moved to the Temporary Assistance for Needy Families (TANF) and Healthy Beginnings (HB) rating groups. In the event that a recipient was still in the Federal GA rating group during an application month following this change, the recipient was mapped to the SSI and Healthy Horizons rating group for risk scoring purposes.

1

Introduction

In 1997, the Commonwealth of Pennsylvania (Commonwealth) implemented the HealthChoices program, a managed care program for Medical Assistance recipients. The goals of the HealthChoices program are to improve access to and the quality of care provided to the Commonwealth's vulnerable, low-income population, while stabilizing public health care spending. The Commonwealth's Department of Public Welfare (DPW) oversees the physical health component of the HealthChoices program and is responsible for the continued pursuit of these goals in the ever-changing environment of health care.

The physical health component of HealthChoices is administered through contracts between the Commonwealth and several different physical health managed care organizations (PH-MCOs). In return for a predefined payment amount (i.e., capitation rate), these PH-MCOs enter into agreements that cover the terms for delivery of services, recipient rights, reporting requirements, and the overall operation of the physical health component of the HealthChoices program. The PH-MCOs choose to take on the financial risk of delivering health care services to their HealthChoices members and manage their members' care using tools and approaches they deem effective. Medical Assistance recipients who are eligible for the HealthChoices program either voluntarily select or are assigned to one of these different PH-MCOs serving the particular geographic area in which the recipient lives. With multiple PH-MCO choices available to HealthChoices members, variations in health risk among the participating PH-MCOs are unavoidable.

As a prudent health care purchaser, DPW continues to look for innovative ways to effectively use the Commonwealth's public resources to pay for the HealthChoices program. In 2003, with input from the PH-MCOs and other stakeholders, DPW introduced a Medicaid-based risk-assessment tool to further achieve the goal of matching payment to risk. This is accomplished by using the health risk for each member, as measured by the risk-assessment tool, to determine the health risk of the population enrolled in each PH-MCO and then adjusting the capitation rates based on the PH-MCO's measured health risk. This process results in capitation rates that vary for each PH-MCO to account for the underlying health risk of the enrolled population. This process results in PH-MCOs receiving higher payments when the enrolled population is expected to be higher risk than the average population. Similarly, PH-MCOs will receive lower payments when the enrolled population is expected to be lower risk than average. Recognizing that member risk attraction patterns can change over time, PH-MCO health risk is updated frequently. Currently, this is done on a monthly basis.

This manual provides background information regarding risk-adjustment policies and procedures that were the most up-to-date in effect at the time the manual was released. Any expected or known changes are referenced within the manual. Although this manual attempts to define and describe the overall development of the risk-adjustment process, specific application may vary depending on the available data, changes to the covered population and benefits, PH-MCO participation in HealthChoices and any other process refinements. Additional details regarding the specific data and technical processes used to develop the individual risk scores, which are

currently updated on a semi-annual basis, are shared with the PH-MCOs in a methodology letter. This letter also describes the intended process that will be used to calculate the PH-MCO risk scores for the corresponding period. For significant changes and where practical, the PH-MCOs will be notified in advance and their feedback will be considered prior to application.

The risk-adjustment approach used to adjust the capitation payments has been refined over time to incorporate changes in risk-adjustment practices and to address feedback collected on the process. Appendix A provides a historical perspective on the HealthChoices risk-adjustment process, which includes a summary of the implementation process and the major changes that have been made since 2003.

To help readers less familiar with risk adjustment, a glossary of terms has been provided in Appendix B.

2

CDPS+Rx Model Background

To measure the risk associated with each PH-MCO, DPW evaluated possible risk-assessment models that measure health risk using demographic indicators in addition to disease history. While many risk-assessment models exist, DPW elected to implement the only model that was specifically designed for Medical Assistance populations. The Chronic Illness and Disability Payment System (CDPS) is a diagnostic classification system that Medicaid programs can use to make health-based capitated payments for Temporary Assistance for Needy Families (TANF) and Disabled Medicaid individuals. The CDPS model was designed by the University of California, San Diego (UCSD) in conjunction with clinical consultants and was used to risk adjust HealthChoices capitation payments from 2003 through 2008.

In 2008, UCSD performed a comprehensive review of the existing CDPS model using updated data. While most of the framework remains the same, the model update released in November 2008 includes a reevaluation of model components and updates to several disease classifications. As part of this update, UCSD also created a diagnostic and pharmacy combined model which uses CDPS in conjunction with UCSD's pharmacy-based risk-assessment model, which is referred to as Medicaid Rx. Beginning in 2009, the combined CDPS and Medicaid Rx (CDPS+Rx) risk-assessment model has been used to adjust capitation payments for HealthChoices. This section outlines the major components of the CDPS+Rx model. More information regarding any of the UCSD models can be found at the UCSD website (<http://cdps.ucsd.edu/>).

Model Components

The CDPS+Rx model was designed using 2001–2002 data from 30+ Medicaid programs. The intent of the model was to include readily available demographic and disease characteristics that were valid and accurate estimators of current and future health care expenditures. As many services require the provision of diagnoses or a valid national drug code (NDC) in order to receive payment for services rendered, electronic claims information is a viable method of collecting diagnostic and drug data for risk-assessment purposes.

For diagnoses reporting, UCSD staff, along with their clinical consultants, reviewed the ICD-9¹ diagnoses manual to determine which diagnoses were ill-defined and inappropriate for risk assessment. Many diagnoses are indicative of symptoms rather than a specific disease condition which is likely to persist. For example, a diagnosis of chest pain can be indicative of many conditions and is most likely not a good estimator or predictor of health care expense. Once the ill-defined conditions were isolated, the remaining diagnoses were placed into 19 major categories. Some are representative of specific body systems (e.g., cardiovascular or pulmonary) and others fall into a group of illnesses that affect multiple systems (e.g., infectious disease or diabetes). For diagnosis-based conditions, these major categories are further delineated into subcategories based on their perceived medical intensity.

¹ International Classification of Diseases, 9th Revision

To determine which NDCs were appropriate to supplement the CDPS risk-assessment model for the identification of chronic conditions, UCSD staff and clinical consultants reviewed both the current listing of NDCs and the current 45 disease condition groupings within the Medicaid Rx model. The result of this review is the Restricted Version of the Medicaid Rx model which includes 15 disease conditions. These Medicaid Rx conditions are linked to a specific subcategory within the CDPS model corresponding to the appropriate chronic disease condition and perceived medical intensity.

Table 2.1 provides a listing of the major categories, medical intensity subcategories/pharmacy categories, and sample conditions within each classification. The 15 categories within the Restricted Version of the Medicaid Rx model are identified by MRX and appear with the CDPS-linked subcategory.

Table 2.1 – The CDPS+Rx Categories with Sample Conditions

Disease category	Sample conditions
Cardiovascular	
Very high	Heart transplant status or artificial heart replacement
Medium and MRX Anti-Coagulants	Congestive heart failure, primary pulmonary hypertension or cardiomyopathy
Low	Heart valve transplant, atrial fibrillation or angina
Extra low and MRX Cardiac	Hypertension
Psychiatric	
High	Schizophrenia
Medium	Bipolar affective disorder or hallucinations
Medium low	Major depression or impulse control disorder
Low and MRX Depression/Psychosis/Bipolar	Other depression, obsessive-compulsive disorder or antisocial disorder
Skeletal and connective	
Medium	Aseptic necrosis of bone, anomalies of spine or kyphosis
Low	Ankylosis of joint, cyst of bone or traumatic amputation of arm/hand
Very low and MRX Inflammatory/Autoimmune	Kissing spine, claw toe, anomaly of the spleen or conjoined twins
Central nervous system	
High	Quadriplegia, Werdnig-Hoffmann disease or other motor neuron disease
Medium and MRX Multiple Sclerosis/Paralysis	Primary cerebellar degeneration, multiple sclerosis or Schilder's disease
Low; MRX Parkinson's/Tremor and MRX Seizure Disorders	Coma, Pick's disease or Parkinson's disease
Pulmonary	
Very high	Cystic fibrosis, lung transplant or tracheostomy complications
High	Respiratory arrest or selected pneumonias
Medium	Pulmonary collapse, acute respiratory failure or congenital cystic lung

Disease category	Sample conditions
Low and MRX Tuberculosis	Chronic bronchitis, asthma or mass in chest
Gastrointestinal	
High	Celiac disease or liver transplant status
Medium	Alcoholic fatty liver, chronic hepatitis or regional enteritis
Low	Ulcer of the esophagus, umbilical hernia or chronic pancreatitis
Diabetes	
Type 1	Type 1 diabetes
Type 2 and MRX Diabetes	Type 2 or unspecified diabetes
Skin	
High	Skin transplant status or chronic ulcer of skin
Low	Ulcer of lower limbs, except pressure ulcer
Very low	Cellulitis or burn
Renal	
Extra high	Renal dialysis status
Very high and MRX ESRD/Renal	Chronic kidney disease
Medium	Nephrotic syndrome or kidney transplant status
Low	Kidney infection, kidney stones or urinary incontinence
Substance abuse	
Low	Drug withdrawal, drug psychoses or cocaine dependence
Very low	Alcohol abuse, dependence or psychosis
Cancer	
Very high	Malignant neoplasm of pancreas or secondary malignant neoplasm of respiratory and digestive systems
High	Malignant neoplasm of stomach, trachea, bronchus, lung or brain
Medium and MRX Malignancies	Malignant neoplasm of colon, thymus, heart or Hodgkin's disease
Low	Malignant neoplasm of lip, tongue, breast or malignant melanoma of skin
Developmental disabilities	
Medium	Severe or profound mental retardation
Low	Mild/moderate mental retardation or Down syndrome
Genital	
Extra low	Uterine and pelvic inflammatory disease
Pregnancy	
Complete/Incomplete	Normal pregnancy, complications of pregnancy or multiple delivery
Metabolic	
High	Lipidoses or non-HIV immunity deficiencies
Medium	Cushing's syndrome, Kwashiorkor or other autoimmune disease
Very low	Other pituitary disorders or gout

Disease category	Sample conditions
Eye	
Low	Retinal detachment or cornea transplant status
Very low	Cataract, glaucoma or congenital eye anomaly
Cerebrovascular	
Low	Hemiplegia, hemiparesis or speech and language deficits
Infectious disease	
AIDS, high	AIDS ² , cryptococcosis or Kaposi's sarcoma
Infectious, high and MRX Infections, high	Pseudomonas, Whipple's disease or cytomegaloviral disease
HIV, medium; MRX Hepatitis and MRX HIV	Asymptomatic HIV ³ infection
Infectious, medium	Other septicemia, tularemia, brucellosis or rat-bite fever
Infectious, low	Toxic shock syndrome, acute poliomyelitis, herpes zoster or viral hepatitis
Hematological	
Extra high and MRX Hemophilia/von Willebrands	Congenital factor VIII and factor IX coagulation defects (hemophilia)
Very high	Hemoglobin-S sickle-cell disease
Medium	Aplastic anemia or splenomegaly
Low	Congenital factor XI deficiency, other hemorrhagic conditions or genetic anomalies of leukocytes

Prior to assessing the value associated with each of the above categories, a protocol was established as to how individuals could be classified into one of the above CDPS+Rx categories. The CDPS+Rx model was developed using 12 months of incurred diagnostic and pharmacy data to classify individuals into disease categories. This 12-month period is referred to as the study period. To reduce the effects of variations in data reporting, only a single diagnosis, regardless of position (i.e., primary, secondary, tertiary, etc.) or a single incidence of a drug, is necessary to establish a CDPS+Rx category. In the event that multiple conditions are identified within a major category, the individual is assigned to the subcategory with the highest intensity level. This protocol recognizes that individuals with multiple conditions in the same major category will most likely be treated simultaneously and not incur substantial additional cost. Although the CDPS+Rx model only incorporates the most serious disease intensity within each major category, it recognizes the increased medical cost when multiple systems are affected with chronic conditions. For example, an individual diagnosed with Antisocial Disorder (Psychiatric, low), Schizophrenia (Psychiatric, high), and Hypertension (Cardiovascular, extra low), would only be classified into the Psychiatric, high and Cardiovascular, extra low categories.

The disease categories primarily represent chronic conditions that are likely to persist and correlate to additional medical expense. However, many acute conditions related to low-income populations are not included within the list above, such as ear infections. Recognizing that not

² Acquired Immune Deficiency Syndrome

³ Human Immunodeficiency Virus

all risk is explained through the chronic disease categories, the CDPS+Rx model incorporates additional demographic factors to estimate the medical resources not contained in one of the conditions listed in Table 2.1. There are 11 demographic classifications within this component of the CDPS+Rx model, which are listed below. For the demographic category determination, the exact age (not rounded) of each individual at the end of the study period is used:

- Under age 1
- Age 1 to 4
- Male age 5 to 14
- Female age 5 to 14
- Male age 15 to 24
- Female age 15 to 24
- Male age 25 to 44
- Female age 25 to 44
- Male age 45 to 64
- Female age 45 to 64
- Age 65 and over

Populations Evaluated

During the CDPS and CDPS+Rx model development, significant cost variation was measured among the TANF and Disabled populations. In order to maintain the cost variation and reflect that Medicaid programs typically have separate capitation rates for these two populations, separate models were developed for the TANF and Disabled populations.

In addition to recognizing the cost differences associated with the TANF and Disabled populations, UCSD explored the possibility of separate models for adults and children. For the TANF population, significant amounts of data were available to develop a TANF adult model and a TANF child model. Despite the variance in disease prevalence among adults and children, the Disabled population did not have sufficient membership to provide separate models for the adult and children populations. To reflect that certain conditions have additional costs when they are attributable to children, the CDPS+Rx Disabled model contains add-on values for children with certain disease conditions. These factors, referred to as child interaction factors, are incorporated in the risk assessment for any Disabled child. There are 10 classifications within this component of the Disabled CDPS+Rx model, which are listed below:

- Cardiovascular, very high
- Cardiovascular, medium
- Central nervous system, medium
- Pulmonary, very high
- Pulmonary, high
- Gastrointestinal, high
- Metabolic, high
- HIV, medium
- Infectious, medium
- Hematological, extra high

Relative Cost Weights

The CDPS+Rx categories provide a demographic and disease description of the Medicaid population studied. However, to best utilize the CDPS+Rx model to predict future expenditures, the relative cost associated with each CDPS+Rx model component needs to be known. Medical cost information is collected by individual and compared to their CDPS+Rx categories (disease, including any child interaction factors and demographic). Medical costs are then assigned to each CDPS+Rx category using a statistical analysis⁴. The estimated medical costs from the analysis are translated into a relative cost weight by comparing the costs attributable to each category to the average cost of the total population. For example, if the average expenditures for a TANF child are \$1,800 per year and the costs attributable to the CDPS+Rx category Gastrointestinal, low are \$3,600 for the same year, the resulting TANF child model relative cost weight for Gastrointestinal, low is 2.0 ($\$3,600/\$1,800$). Therefore, a TANF child classified into the Gastrointestinal, low category would be approximately two times more expensive than the average TANF child (without taking into account the member's demographic and additional disease conditions, if any).

An additional consideration when developing relative cost weights is the relationship between incurred medical costs to the classified CDPS+Rx categories. There are two primary methods of correlating disease and cost data: the prospective method and the concurrent method. Under the prospective approach, disease conditions collected in one year are compared to the incurred medical costs in the subsequent year. Since this method utilizes first year diagnoses to "predict" the second year's health costs, there is a lesser reliance on disease conditions and a greater reliance on demographic categories. Under the concurrent approach, disease conditions collected in one year are compared to the medical costs within the same year. Since the disease and cost information for the same time period are used in this method, there is a greater reliance on disease conditions and a lesser reliance on demographic categories.

The CDPS+Rx logic available on the UCSD web-site contains the relative costs weights associated with each category from the national data set used to develop the CDPS+Rx model. Since cost weights are used to estimate relative expenditures within a specific Medicaid program, the cost weights should reflect the expenditures associated with the program's benefit package. As such, several versions of published cost weights are available based on different benefit packages and are provided separately for prospective and concurrent approaches.

Cost weights for the HealthChoices program were developed by Mercer using Pennsylvania-specific data and are discussed in the next section.

The design of the CDPS+Rx model and the resulting relative cost weights assumes that the effects of diseases in different major categories are additive. To arrive at the estimated relative expenditure for an individual, the sum of the relative costs weights for each individual's CDPS+Rx categories (disease, including any child interaction factors and demographic) is calculated. This relative expenditure value is known as a CDPS+Rx risk score, or an acuity factor.

With the release of Version 5.3 (and subsequent versions) of the CDPS+Rx model, the national cost weights that are published on the UCSD website were developed using 2003 through 2007 data from 30+ Medicaid programs.

⁴ A standardized statistical multiple regression analysis was used.

3

Pennsylvania-Specific Cost Weights

As discussed in the prior section, the relative costs, referred to as cost weights, posted on the UCSD web-site were based on national experience from over 30+ Medicaid programs. Since more recent and complete data was available through the HealthChoices encounter submissions, a decision was made to develop cost weights directly from this Pennsylvania data. As a result, the relative costs associated with each CDPS+Rx category were derived from calendar (CY) 2005 and 2006 HealthChoices experience, which reflects regional and managed care medical practices. This section describes the various steps used to calculate the Pennsylvania-specific cost weights.

The cost weight development process includes three main steps: determine relative individual managed care per member per month (PMPM) costs, classify individuals into CDPS+Rx categories and determine how each CDPS+Rx category influences costs. This process produces additive relative cost weight factors for each CDPS+Rx category.

A separate set of cost weights was developed for each of the CDPS+Rx models: TANF adult, TANF child, and Disabled (referred to as the SSI model within the HealthChoices program). For the development of the Pennsylvania-specific weights, the TANF and Healthy Beginnings populations were used to develop the TANF weights and the SSI without Medicare and Federal General Assistance (GA) populations were used to develop the SSI weights. To be consistent with the HealthChoices risk-assessment process, individuals with both Medicare and Medicaid coverage (dual eligibles) were excluded from the cost weight development.

Determine Relative Individual Managed Care Costs

To perform this step, CY 2005 and CY 2006 approved managed care encounter data were prepared for the cost analysis and adjustments were made to be consistent with the managed care program. The pharmacy costs within the encounter data were reduced to account for the pharmacy rebates that were collected by the PH-MCOs during CY 2005 and CY 2006. Costs and/or services reimbursed through special risk-sharing and risk-pool arrangements, which are described in greater detail within Section 4, were removed from the CY 2005 and CY 2006 base data.

Prior to finalizing the individual costs, select services were shadow priced, where a standard unit cost amount was used to replace outlier unit costs or to address variations in inpatient contracting and to price subcapitated services. For both subcapitated and inpatient services, a schedule was developed using the average PH-MCO paid amount once outliers had been removed. For outlier unit cost pricing, the reported cost was raised to the lowest acceptable value (25th percentile) or reduced to the highest acceptable value (75th percentile). Prior to using the shadow-priced data within the cost weight development, the results of the shadow-pricing methodology were shared with the PH-MCOs giving them an opportunity to comment on the methodology and the overall results.

Using these data, a PMPM cost was determined for each member for CY 2005 and CY 2006, respectively. Finally, individual relative costs to be used in the development of the cost weights for each member were determined as the ratio of that member's average PMPM to the CDPS+Rx model population's average PMPM by each calendar year.

Classify Individuals into CDPS+Rx Categories

Diagnostic data and pharmacy data were collected from CY 2005 and CY 2006 claims and encounter data, including all appropriate managed care carve-out services. Since the goal of this step was to determine CDPS+Rx disease classifications only (not health care costs), all available data were used for disease classification. This included fee-for-service (FFS) claims and encounters from both the PH-MCOs, as well as the behavioral health MCOs (BH-MCOs). Laboratory and radiology services with questionable diagnostic validity were excluded from the risk assessment. To determine disease flagging, individuals are first assigned an appropriate CDPS+Rx model (TANF adult, TANF child or SSI) based on their eligibility at the end of each year. Only those individuals with at least six months of Medicaid eligibility (not necessarily continuous) during the base year were classified into CDPS+Rx categories.

Determine How Each Category Influences Costs

The concurrent CDPS+Rx model is used for the HealthChoices program. With a concurrent model, demographic and disease categories flagged in one year are compared to the same year's managed care health costs. In order to have ample observations, Mercer used a two-year approach. CY 2005 CDPS+Rx demographic and disease categories were paired with CY 2005 managed care costs. Likewise, CY 2006 CDPS+Rx categories were paired with CY 2006 managed care costs. This process could result in an individual contributing two observations for the cost weight development, if they met the six-month Medicaid eligibility requirement for each calendar year. Using both years of data, the cost weights were developed using a statistical analysis on each of the three population groups (TANF adult, TANF child and SSI).

As part of the statistical analysis, a stable demographic group was chosen as the baseline for each population group for which costs are compared against. For both the TANF adult and SSI populations, males age 25–44 were chosen, and males age 15–24⁵ were used as the baseline for the TANF child population. These baseline selections are consistent with those used by UCSD within the CDPS+Rx model development. Pregnancy cost weights were removed from the model to exclude maternity-related costs, since maternity delivery payments are made outside of the risk-adjustment process using a supplemental payment.

When the number of observations was low and/or when the cost weights did not fit the expected hierarchy disease progression, some conditions were combined. In most cases, the same categories were consolidated within the national cost weights developed by UCSD. In some instances, the national cost weights were used as a proxy to smooth the Pennsylvania results where appropriate. One such situation was the Hematological category for the TANF adult model, where the Hematological, medium category had a higher cost weight than the Hematological, extra high category. Rather than rely on the weight that was produced from the 47 observations for the Hematological, extra high category, the results from the Pennsylvania data were adjusted to reflect the national relationships. This resulted in a Hematological, extra

⁵ Since population is limited to individuals under age 18, the actual baseline for the TANF child population only consists of males age 15 to 18, but the referenced CDPS+Rx category is labeled 15 to 24.

high cost weight that is 2.45 times higher than the Hematological, medium category for the TANF adult model.

Although the TANF adult and TANF child cost weights are developed separately, these weights are used in combination to adjust the TANF and Healthy Beginnings capitation rates. In order to use both sets of cost weights and maintain the relativities between disease categories and overall health care costs, the cost weights must be placed on the same basis prior to application. An adjustment was made to ensure that resulting risk scores are indicative of the cost differential between TANF adults and TANF children.

The SSI weights created some unique challenges. The child interaction factors produced from the Pennsylvania statistical analysis were inconsistent with the national experience, which is likely due to the small number of observations within the Pennsylvania data. Since the national experience was based on 30+ Medicaid programs, the national child interaction factors⁶ were deemed more credible and were utilized in place of the child interaction factors produced from the Pennsylvania data. Additionally, the Pennsylvania-specific cost weights resulted in negative demographic factors that could produce a negative risk score for individuals that are not flagged with any CDPS+Rx categories. Rather than introduce the possibility of negative risk scores for an individual, the Pennsylvania-specific demographic factors from the statistical analysis were replaced with the national demographic factors⁶ that produce only positive value risk scores.

Appendix C contains the Pennsylvania-specific cost weights that were developed using the process described in this section. These cost weights were in effect at the time this manual was written.

⁶ Based on the 2001–2002 national experience available at the time the Pennsylvania-specific cost weights were developed.

4

Capitation Rates and Other Reimbursement Arrangements

With each contract, a schedule of capitation rates that meets the requirements established by CMS is agreed upon between the Commonwealth and each PH-MCO. These rates vary by geographic region and rating group, and include a supplemental maternity payment that is paid for each delivery incurred by the PH-MCO. This section describes each of these components and how the risk-adjustment process is applied to the rates.

Capitation rates are not the only form of reimbursement for the HealthChoices program. This section also describes additional funding streams, which include risk-sharing, risk-pool and pay-for-performance arrangements.

Geographic Regions

Separate contracts are established for a geographic area that is referred to as a zone. As a result, a separate schedule of rates is developed for each zone. In some situations, the rates are further geographically divided into regions to recognize the variation in medical expenses associated with recipients living in different areas within a zone. Currently, the Commonwealth is planning to expand the HealthChoices program to all counties in Pennsylvania. Prior to this expansion, 25 of the 67 counties in Pennsylvania were a part of the HealthChoices program. The transition of the remaining 42 counties to the HealthChoices program will be phased in over a period of time.

Once this expansion is fully implemented, there will be five zones in the HealthChoices program: Southeast (SE), Southwest (SW), Lehigh/Capital (L/C), New East (NE) and New West (NW). The SE, SW and L/C zones are composed of multiple regions, whereas the NE and NW zones only have a single region. Table 4.1 below illustrates the composition of each zone and region. This composition is subject to change, and stakeholders will be notified of any changes prior to implementation.

Table 4.1 – HealthChoices Zones, Regions and Counties

Zone	Region	Counties
Southeast	Philadelphia County	Philadelphia
	4 Surrounding Counties	Bucks, Chester, Delaware, Montgomery
Southwest	Allegheny County	Allegheny
	9 Surrounding Counties	Armstrong, Beaver, Butler, Fayette, Greene, Indiana, Lawrence, Washington, Westmoreland
	Southwest Expansion	Bedford, Blair, Cambria, Somerset
Lehigh/Capital	Lehigh/Capital	Adams, Berks, Cumberland, Dauphin, Lancaster, Lebanon, Lehigh, Northampton, Perry, York
	Lehigh/Capital Expansion	Franklin, Fulton, Huntingdon

Zone	Region	Counties
New East	New East	Bradford, Carbon, Centre, Clinton, Columbia, Juniata, Lackawanna, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northumberland, Pike, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming
New West	New West	Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Forest, Jefferson, McKean, Mercer, Potter, Venango, Warren

Rating Groups

In addition to separate regions, the HealthChoices program considers the different risk characteristics of the enrolled population by establishing rating groups, which are a combination of Medicaid eligibility categories and age. The following are the rating groups for which separate capitation rates are developed and subsequently risk adjusted:

- TANF and Healthy Beginnings (TANF/HB) Less Than 2 Months
- TANF/HB 2 Through 11 Months
- TANF Age 1+
- Healthy Beginnings Age 1+
- SSI & Healthy Horizons
- Federal GA (NOTE: This rating category was eliminated effective July 2012, but this category still appears on the risk-adjustment reports because the interim rates that still had this rating group were used for initial payment.)

Risk adjustment further analyzes the risk of each PH-MCO beyond what is explained by establishing rating groups alone. Separate risk scores are developed for each region and rating group combination. The resulting risk scores are then applied to the contracted capitation rates for each group to produce the final risk-adjusted capitation rates.

Supplemental Maternity Care Payment

One issue that could result in a great deal of variance among the PH-MCO enrolled population and hence their risk, is maternity events and their related costs. Costs for pregnant women are substantially higher than the average medical cost of care for men and non-pregnant women with similar demographic characteristics. To mitigate the maternity issue in rates, the HealthChoices program includes a maternity care payment that covers some of the prenatal costs along with all the delivery costs. Each PH-MCO receives a lump sum maternity care payment when one of its members gives birth and the Commonwealth is notified that a birth has occurred. To the extent that PH-MCOs have a different incidence rate of maternity events, the supplemental maternity payment better matches payment to risk by providing a greater payment to PH-MCOs experiencing more deliveries. However, risk-assessment models, including CDPS+Rx, have not proven to be an effective tool in measuring risk differential related to maternity expenses. Therefore, the supplemental maternity payments are not risk adjusted.

Risk-Sharing and Risk-Pool Arrangements

Although risk adjusting based on the distribution of member demographics and classified disease conditions does improve the match between payment and risk, the CDPS+Rx model is

not a perfect indicator of health risk. To address specific situations that have been identified as costly and not effectively accounted for through the CDPS+Rx model, the Commonwealth has utilized risk-sharing and risk-pool arrangements.

Under a risk-sharing arrangement, the Commonwealth shares a portion of the PH-MCOs' expenses that are beyond a certain level (i.e., deductible). To fund this risk-sharing program, a withhold amount is calculated based on historical experience for those populations and corresponding expenses that would have been the Commonwealth's responsibility. Currently, the HealthChoices program has one risk-sharing program to mitigate large swings in annual home nursing expenses and to direct home nursing-related funding more equitably based on the enrolled home nursing risk. Risk-sharing programs and their underlying components (deductibles and the amount above the threshold that is the Commonwealth's responsibility) will be evaluated and possibly revised each contract year.

Under a risk-pool arrangement, the Commonwealth withholds from the capitation rates a percentage of the expenses that exceed a certain threshold for a specific targeted population or service. The pool of funds generated from the capitation withhold is then redistributed among the participating PH-MCOs based on each PH-MCO's portion of the reported medical expenses associated with the targeted population or services. Since the risk-pool arrangement redistributes capitation revenue across the PH-MCOs, it does not increase or decrease the overall payments to the HealthChoices program. Currently, the HealthChoices program has one risk-pool program to improve the distribution of available funds among the participating PH-MCOs for high cost recipients. Risk-pool programs and their underlying components (threshold and the portion above the threshold that is used to calculate the withhold amount) will be evaluated and possibly revised each contract year.

Payouts to the PH-MCOs for the risk-pool arrangement are done quarterly and are based on a 12-month moving claims payment snapshot. Specifically, the withhold amounts for a given quarter are pooled together and re-distributed to the PH-MCOs based on their claims experience from the prior 12-month time period. Therefore, for the first year only, no risk-pool arrangement withholds will be withheld from capitation payments made to PH-MCOs that enter a new region within the HealthChoices program and the PH-MCOs in expansion counties. Starting in year two, withhold amounts will be applied to capitation payments to the new PH-MCOs and the PH-MCOs operating in the expansion counties.

Pay-for-Performance (P4P)

The Commonwealth operates a P4P program in which each PH-MCO is eligible to earn additional revenue based on improved and continued high performance in targeted areas identified by the Commonwealth. If the P4P program is fully funded, PH-MCOs can earn up to 5% of approved capitation payments. The design elements associated with the P4P are subject to change with each contract year.

The above rating group structure and other reimbursement arrangements were carefully considered in the design and application of the HealthChoices risk-adjustment process.

5

Data Collection, Validation and Processing

The cornerstone of the risk-adjustment process is the assessment of member demographics along with their diagnostic and pharmacy history through collected data. After the data is collected, it must be validated for completeness and accuracy before it can be analyzed for risk adjustment. In addition, the data must meet certain criteria, which determine whether it is included or excluded from the risk-adjustment process. This section describes the methodology behind the collection and validation of the data used specifically to support the risk-adjustment process.

Data Elements

The HealthChoices risk-adjustment process requires numerous files that are used to classify members into disease categories, determine each recipient's demographic category, assess whether sufficient experience exists to measure an individual's health risk and assign each recipient to a PH-MCO, region, rating group and selection category (auto-assignee and chooser⁷). The details of each collected file, the required elements, and manipulation of the data required for the risk-adjustment processing is described in the following subsections.

Required Enrollment Elements

Plan risk scores used to adjust capitation payments are updated on a monthly basis. To accomplish this, enrollment data is received at the beginning of each month to be used within the monthly risk scoring process. This information is provided by the Commonwealth to the PH-MCOs to document the members that have enrolled in the PH-MCO for the month and to assess monthly PH-MCO capitation payments. The following elements are used for the risk-adjustment process:

- Recipient Medicaid ID number
- PH-MCO code
- Date of birth
- Gender
- Category of assistance
- Program status code
- Payment begin date
- Payment end date
- Auto assignment indicator

⁷ A recipient's selection category is determined monthly using the enrollment data provided by DPW. For purposes of risk adjustment, auto-assignees are recipients with an auto-assign indicator of A for all rating groups or M for all rating groups except for Healthy Beginnings. All other recipients are choosers. This process was modified slightly for the HealthChoices expansion as described in Appendix A.

The above elements are used to determine each member's rating group, age (demographic category), region, selection category and PH-MCO based on the first day of the application month.

The enrollment data elements are used strictly for the monthly PH-MCO plan factor update. The remaining data elements are used to calculate the individual risk scores, which is currently done on a semi-annual basis.

Required Eligibility Elements

An historical eligibility file is used within the semi-annual risk-adjustment processing and the related reporting. The following data elements within the file are needed for the risk-adjustment process:

- Recipient Medicaid identification (ID) number
- County of residence
- Rating group
- Date of birth
- Gender
- PH-MCO code
- Start date of eligibility
- End date of eligibility
- Medicare Part A indicator
- Medicare Part B indicator
- Medicare Part D indicator

Using the start and end dates associated with each eligibility segment, the number of months of eligibility are calculated for each recipient, known as member months. The calculated member months are then used to determine if an individual has a sufficient Medicaid eligibility within the study period to receive a risk score.

The other elements within the eligibility file are used to assign each recipient to a demographic category, rating group, and region or to identify recipients with Medicare coverage (Part A or Part B) that will not be assigned a risk score. The demographic category is determined by calculating the member's age at the end of the study period. Each member is assigned to a rating group and region based on the last known information available within the study period to support the semi-annual reporting processes.

Required Medical Data Elements

The diagnostic information collected for risk assessment includes FFS claims and encounter data, which are collected approximately four months following the end of the study period. The encounter data incorporates information from both PH-MCOs and BH-MCOs. For the purpose of risk assessment, diagnostic information is used to classify individuals into the diagnostic disease categories within the CDPS+Rx model. The files used to obtain a recipient's diagnostic information contain the following types of information which are needed for the risk-assessment process:

- Recipient Medicaid ID number
- PROMISe™ Internal Control Number (ICN)
- PROMISe disposition (whether the record passed or failed required edits)
- Detail line number (non-inpatient services only)
- Begin date of service
- Diagnostic (ICD-9) codes
- Procedure (CPT-4 or HCPCS) code and modifiers
- Revenue code(s)

Only those records with a beginning date of service (header or detail record) within the selected 12-month study period are incorporated into the analysis.

The identification of the CDPS+Rx diagnostic disease conditions is based on the ICD-9 codes present in the data (claims and encounters), where each record can have multiple ICD-9 diagnosis codes. Prior to November 2008, the data extracts provided to support the risk-adjustment process, contained up to nine ICD-9 diagnosis codes. In November 2008, the number of diagnostic positions collected within the data extracts was increased to 25 for facility records. As a result of this change, the number of diagnoses used in the current risk assessment can include up to nine diagnosis codes for professional services and 25 diagnosis codes for facility records.

The CDPS+Rx software only uses the primary and secondary diagnoses to classify individuals into chronic disease categories. To allow for additional diagnoses into the CDPS+Rx analysis, records are created where all fields have the same values as the initial record, except for the diagnostic codes, which now represent the diagnoses in the third and fourth position. This process is continued until all available diagnoses are included in the claims/encounter data. Table 5.1 is a simplified illustration of a record with seven diagnoses (Diag) prior to reformatting:

Table 5.1 – Sample Encounter Record

Medicaid ID	Diag1	Diag2	Diag3	Diag4	Diag5	Diag6	Diag7
00001	4101	2550	78343	7825	V8553	40201	98981

Below is an illustration of the modification necessary to use all the available diagnostic information for the record in Table 5.1:

Table 5.2 – Sample Encounter Record (Reformatted)

Medicaid ID	Diag1	Diag2
00001	4101	2550
00001	78343	7825
00001	V8553	40201
00001	98981	

Note that the actual position of the diagnosis is irrelevant to the CDPS+Rx model. Using the above methodology, as illustrated in Table 5.2, all available diagnostic information will be used regardless of the position a diagnosis originally held.

Required Pharmacy Data Elements

Pharmacy data are used to classify individuals into the pharmacy disease categories within the CDPS+Rx model. These data are collected simultaneously with the other record types. The identification of pharmacy disease categories is based on the NDCs present in the pharmacy encounters. Starting July 2012, pharmacy claims were incorporated into the disease classification process. The pharmacy data used to obtain a recipient's pharmacy usage contain the following types of information, which are needed for the risk-assessment process:

- Recipient Medicaid ID number
- PROMISe ICN
- PROMISe disposition
- Date of service
- NDC

Similar to the diagnostic data processing, only a single occurrence of a NDC is required to classify a person into a pharmacy disease category. Also, only records with a date of service within the selected 12-month study period are included in the risk-assessment analysis.

Data Validation

Prior to processing the data through the risk-adjustment process, each source of data is reviewed and validated. The following subsections describe the various components of the data validation process.

Control Total Verification

Upon receipt of the data, the record counts for each file are compared to the control totals submitted by the Commonwealth. Control totals are necessary to determine that a complete transfer of the data has been achieved.

Frequency Validations

A frequency analysis is performed on each file for the fields used in the risk-adjustment processing to provide a listing of unique values associated with each variable and the presence of each value. This can be used to indicate if critical information is missing or yields invalid results. For a field with a large number of values (i.e., diagnosis codes), an evaluation is performed on how often the field is populated and the volume of invalid values. This includes an evaluation of diagnosis codes by position prior to the reformatting of the data for CDPS+Rx processing. The results of the analyses are then compared to results from prior risk assessments for reasonableness.

Volume Charts

Shortly after the study period concludes and before the finalization of the data collection, the volume of the PH-MCO encounter data is reviewed on a per recipient basis. This information is then incorporated into charts which show each PH-MCO's encounter volume by month for each record type (inpatient, outpatient, professional and pharmacy), which are referred to as the interim encounter volume charts. In addition to producing the charts, observations about the charts are also provided that indicate possible deficiencies in the encounter data. The interim volume charts, record counts and observations are sent to the PH-MCOs to review and address any potential issues. This process of producing interim volume charts before final data

submissions was introduced to give each PH-MCO a chance to address any data deficiencies before the data are finalized, thereby improving the data submissions used for the risk-assessment process.

Once the encounter data submission deadline has passed, the final data is validated and the volume of PH-MCO encounter data is reviewed again. Final volume charts and record counts are produced and distributed to the PH-MCOs for informational purposes. A sample volume chart is provided in Appendix D.1.

Feedback Files

After the data submission cut-off date for the risk-assessment process, each PH-MCO is provided with a copy of encounter records received by Mercer to ensure that all data submitted to PROMISe by the cut-off date are contained within the file. Once the PH-MCOs receive the data, they are given ten business days to analyze and confirm that the risk-assessment data has no deficiencies. If a PH-MCO identifies any deficiencies in the data, the PH-MCOs are instructed to contact the Commonwealth about the issue with specific information regarding its findings, including record counts and a file containing the PROMISe ICNs for the records in question. These records are then reviewed and a determination is made regarding the inclusion of these records within the risk-assessment process.

Data Processing for Risk Scoring

Prior to each risk assessment, a decision is made regarding the types of data that will be used for disease condition identification. As a result, some data have been excluded from risk scoring because the diagnostic information contained is questionable or because more recent information is available regarding the provided service. The following subsections describe the data exclusions that have evolved over time.

Laboratory and Radiology Exclusion

Laboratory and radiology data may not be appropriate for disease classification. Often times, diagnoses submitted on laboratory and radiology claims are indicative of the condition being tested rather than the member's diagnosis, thus producing a false positive disease classification. To reduce the number of chronic conditions being falsely identified, diagnostic laboratory and radiology services rendered in a non-inpatient setting are removed from disease classification. A list of procedure codes and revenue codes used for these exclusions is provided within the methodology letter that accompanies each individual risk score update.

Newborn Records Under the Mother's Medicaid ID

Newborn claims and encounters are a challenge for the PH-MCOs because the newborns are not assigned a Medicaid ID until approximately 30 days after the birth event. The PH-MCOs have implemented various methods to handle these situations, including the use of the mother's Medicaid ID as a temporary solution. Encounters are supposed to be held by the PH-MCO until receipt of the newborn's Medicaid ID, which is not always the case. In order to avoid incorrectly assigning the disease condition to the mother instead of the child, all encounters with live birth diagnosis codes of V30 through V37.9 or V39 and age of the recipient less than 1 as of the date of service are removed from risk scoring processing.

Voided and Adjusted Records

An original encounter that was submitted to DPW could be retracted or voided by MCOs for multiple reasons. To void an encounter, the MCOs submit the encounter with an adjustment code of “8”, which is tied to the original encounter. During the void removal process, both the original and the voided encounter are removed from the risk-assessment data. In some cases, the original encounter is adjusted because of a subsequent change identified in the encounter. To adjust an encounter, the MCOs submit the encounter with an adjustment code of “7” tied to the original encounter. During the adjustment process, the new adjusted encounter replaces the original encounter.

Accepted Only Records

Currently, only PH-MCO encounter records that pass the required PROMISe edits (DPW-accepted records) are included in the risk assessment process. This refinement was introduced to encourage PH-MCOs to improve the quality of their encounter submissions, thus allowing the encounter data to be used to support other HealthChoices initiatives. Prior to implementing this policy, encounter volume charts were provided to the PH-MCOs that contained the results when all records were used in comparison to when only those records that passed the required PROMISe edits, referred to as accepted records, were used.

PH-MCO Encounter Data Monitoring and Management

In addition to reviewing the encounter volume charts and the feedback files, the PH-MCOs should be proactively monitoring encounter submissions and evaluating the quality and completeness of data. The following are some recommendations regarding encounter data management for PH-MCO consideration.

Encounter Data Onsites

DPW and Mercer conducted on-site reviews of the MCOs in January 2010 and May 2011 to evaluate overall encounter data operations. Encounter data is used by DPW for various projects including risk adjustment and it is critical that MCOs appropriately report the services rendered. A byproduct of these reviews was a summarized list of the potential data improvement opportunities, which is provided in Appendix E. This list may be helpful as PH-MCOs develop or review a strategic plan for improving encounter submissions.

PROMISe Response Files

After a PH-MCO submits a data file to the PROMISe data system, the HP Enterprise Services (HP) data system will either accept or reject the submitted file. Once the file is accepted or rejected, a HIPAA⁸ transaction 997 is sent directly to the PH-MCO indicating whether the file was accepted or not. The accepted files pass through to PROMISe. PH-MCOs should monitor these transaction records to correct and resubmit non-accepted files.

Once the encounters are successfully loaded, they are processed by PROMISe using modified FFS edits to accommodate encounter data processing. The PH-MCOs receive 277u response files on a weekly basis, which contains the PROMISe ICN for each encounter. This identifies whether an individual encounter was accepted, denied, or suspended by PROMISe. The

⁸ Health Insurance Portability and Accountability Act

PH-MCO is then required to correct any identified issues with the denied and suspended records and resubmit the encounters. This process should be repeated until the encounter is placed into an accepted status.

The PH-MCOs should track responses and should consistently load the PROMISe ICNs into the data warehouse. Such tracking will help the PH-MCO identify any issues with encounter submissions and ensure that all appropriate data were submitted to the Commonwealth to support risk assessment and other analyses. This also expedites the resolution of any issues by giving the Commonwealth, the PH-MCO and Mercer a common claim identifier.

6

Individual Risk Score Development

The calculation of individual risk scores for each recipient is a time intensive process. The data are collected approximately four months following the end of the study period to allow sufficient time to collect complete diagnostic and pharmacy data. The data are then validated by the PH-MCOs and Mercer. Once the data are approved for risk-assessment purposes, the data are processed through the CDPS+Rx model. Reports are then generated to allow DPW and the PH-MCOs to validate the individual risk score results. Each of these steps are performed on a semi-annual basis, where each risk assessment is named after the application period (calendar year, followed by an “a” to indicate the first six months of the year or a “b” to indicate the last six months of the year). For example, the 2011b risk scores are used to adjust the July through December 2011 capitation rates. This section describes the semi-annual development of the individual risk scores.

Data Collection and Validation

Eligibility, encounter data and claims information are collected every six months to support the semi-annual risk-assessment process. The encounter data includes both the PH-MCO encounters and the BH-MCO encounters. Prior to collecting the data, the PH-MCOs are notified of the date that the encounters have to be submitted to PROMISE in order to be included within the risk-assessment. The data are then collected, validated and prepared for CDPS+Rx processing as described in greater detail within Section 5.

Scoring Criteria

Certain criteria exist in order to establish whether or not a recipient will be given a risk score. According to researchers at UCSD, recipients tend to accumulate diagnoses rapidly through the first six months of eligibility. After the initial six months, the accumulation rate drops off. To reduce the likelihood of unreported diagnoses, DPW has adopted a CDPS+Rx scoring methodology policy that only includes recipients with at least six months of Medicaid eligibility (not necessarily continuous) in the selected study period. This policy alleviates the potential of underestimating an acuity factor due to unreported disease conditions.

Since infants incur services immediately upon their birth, the six-month eligibility requirement is not necessary to accumulate diagnoses. Therefore, the six-month scoring criteria was not applied for any recipient less than one year of age (infants), regardless of their rating group.

Recipients who are dually-eligible for Medicare and Medicaid typically have underreported data. This generally occurs because a record is only submitted to the Commonwealth or the PH-MCOs when Medicaid is financially responsible for a portion of the service beyond the amount paid by Medicare. Since Medicare payment is often considered full reimbursement, Medicaid receives a relatively small subset of the claims experience that contains the requisite data to support the risk scoring process. As a result of this underreporting, dual eligibles are not assigned an acuity factor. For the purposes of risk assessment, dual eligibles are defined as any recipient with Medicare Part A or Part B coverage regardless of their rating group.

In summary, Medicaid-only members that are either an infant or who meet the six or more months of Medicaid eligibility criteria are considered credible for the purpose of risk assessment. These members are referred to as scored recipients.

CDPS+Rx Processing

Using the eligibility, claims and encounter data for the selected 12-month study period, each scored recipient is processed through the CDPS+Rx model, using the Pennsylvania-specific cost weights. The resulting output is a list of Medicaid recipients, the CDPS+Rx model characteristics (demographic and disease, including any child interaction factors) and acuity factors.

Table 6.1 below provides an acuity factor development example, using the Pennsylvania-specific cost weights that are provided in Appendix C.

Table 6.1 – Sample Acuity Factor Development for a Male SSI Recipient, Age 17

Component	Category	SSI cost weight
Demographic	Male age 15 to 24	0.004
Diagnostic	Metabolic, medium	0.819
	Cardiovascular, medium	1.116
Pharmacy	MRX Diabetes	0.229
Child Interaction Factors	Cardiovascular, medium	0.602
Acuity factor (sum of cost weights)		2.770

A recipient's age, rating group and PH-MCO enrollment may change over time. To account for these changes, the recipient's assignment into a rating group and demographic category will be reevaluated as necessary. Currently, these characteristics are evaluated on the first day of each month. To support the monthly PH-MCO risk score (plan factor) development for each rating group, a set of acuity factors is calculated for each recipient – one for TANF model (adult or child) and one for the SSI model.

Prevalence Report

A summary report, referred to as a prevalence report, is provided to each PH-MCO with the distribution of members across CDPS+Rx categories. One element of the report is the CDPS+Rx distribution for the total and scored population when only the PH-MCO's data is used for the disease classification. The PH-MCOs are encouraged to run their own data through the CDPS+Rx model and compare the membership distributions to the figures provided within the prevalence report. Table 6.2 provides an excerpt from a prevalence report when only the XYZ Health Plan's (XYZ) data are used for disease classification.

Table 6.2 – Sample Prevalence Report Excerpt – Only XYZ’s Data

CDPS+Rx category	Count of total recipients (A1)	Percent of total recipients (A2)	Count of scored recipients (B1)	Percent of scored recipients (B2)
Age subtotal	35,000	100.0%	30,000	100.0%
Psychiatric				
High	71	0.2%	70	0.2%
Medium	206	0.6%	203	0.7%
Medium low	884	2.5%	854	2.8%
Low	1,251	3.6%	1,216	4.1%
MRX Depression/ Psychosis/Bipolar	2,668	7.6%	2,539	8.5%

To help the PH-MCOs understand how its population compares to the overall population for the zone, the prevalence report also contains CDPS+Rx membership distributions when all data are used in the risk-scoring process. This additional data could include FFS claims, BH-MCO encounters, and PH-MCO encounters submitted from a different PH-MCO. The CDPS+Rx membership distributions are provided separately for the PH-MCO and for the total zone. Table 6.3 provides an excerpt from a prevalence report when data from all sources are used for disease classification.

Table 6.3 – Sample Prevalence Report Excerpt – All Data Sources

CDPS+Rx category	Count of XYZ scored recipients (C1)	Percent of XYZ scored recipients (C2)	Count of zone-wide scored recipients (D1)	Percent of zone-wide scored recipients (D2)
Age subtotal	30,000	100.0%	126,696	100.0%
Psychiatric				
High	211	0.7%	786	0.6%
Medium	518	1.7%	2,104	1.7%
Medium low	2,178	7.3%	9,056	7.1%
Low	1,266	4.2%	5,165	4.1%
MRX Depression/ Psychosis/Bipolar	1,642	5.5%	6,309	5.0%

Based on the figures in the above example, 23.7% of the zone-wide scored population (30,000/126,696) was enrolled with XYZ for at least one month. The disease condition prevalence reported in Column C2 for XYZ has changed substantially from the values reported in Column B2 of Table 6.2. An increase is occurring for the Psychiatric categories that rely on diagnoses for disease classification because the diagnoses from the BH-MCO encounters, in addition to FFS claims and encounters from the other PH-MCOs, are being used to identify additional Psychiatric conditions in the above table. The MRX Depression/Psychosis/Bipolar category that uses pharmacy data to supplement the diagnostic classification process is decreasing with the use of all data sources because more recipients are being identified with a Psychiatric condition based on the diagnoses. This relationship is expected since a recipient can

only be classified into a single Psychiatric category. The data in Table 6.3 also indicates that XYZ has a higher prevalence of overall Psychiatric conditions than the zone-wide population (19.4% compared to 18.5%).

For prevalence reporting purposes, age and model assignment are determined at the end of the study period. For each zone, the PH-MCO receives three prevalence reports containing the results by CDPS+Rx model: TANF Adult, TANF Child and SSI.

A sample prevalence report is provided in Appendix D.2.

Estimated Financial Impact Report

The estimated financial impact report is distributed on a semi-annual basis for PH-MCOs to better understand the implications of the updated acuity factors. The updated risk-assessment process could result in plan factor changes due to the addition of acuity factors for newly scored recipients, changes in measured risk for previously scored recipients and the incorporation of process revisions. To better understand the financial implications of the risk score update, plan factors are calculated using the prior period's acuity factors and the upcoming period's acuity factors for the same enrollment month. A summary of the results are distributed to the PH-MCOs for informational purposes. Actual changes in plan factors will vary each month as enrollment patterns change.

A sample estimated financial impact report is provided in Appendix D.3.

7

PH-MCO Risk Score Development

Unlike the individual acuity factor development, the calculation of PH-MCO plan factors is not a time-intensive process, which allows for more frequent updates. Currently, the plan factors that are used to adjust the HealthChoices capitation rates are updated monthly, which accounts for any shifts in enrollment between PH-MCOs that occur on a monthly basis.

The goal of the plan factor development is to calculate final plan factors to apply to the base capitation rates by PH-MCO, region and rating group. The resulting capitation rates are then used to compensate each PH-MCO based on the overall health risk of their population.

The following is the process used to calculate PH-MCO plan factors:

- Assign recipients to a PH-MCO, region, rating group and selection category
- Assign appropriate acuity factor to each recipient who has an acuity factor
- Make assumptions about the acuity of the unscored recipients
- Calculate each PH-MCO's unadjusted plan factor by combining scored and unscored recipient risk scores for each PH-MCO by region and rating group
- Adjust each PH-MCO's resulting unadjusted plan factor for budget neutrality by region and rating group

This section describes the plan factor development and the corresponding reports that are shared with the PH-MCOs, which includes any new PH-MCOs who enter the HealthChoices program and the PH-MCOs operating in the expansion counties.

Recipient Assignment and Acuity Factor Selection

Using the provided enrollment data, each recipient is assigned to a rating group, region, selection category and PH-MCO based on the first day of the enrollment month. After assigning the recipients to the appropriate PH-MCO, each recipient who has an acuity factor from the individual acuity factor development is assigned an acuity factor based on their rating group. If the recipient's rating group is TANF or Healthy Beginnings on the first day of the enrollment month, the TANF acuity factor is applied. Otherwise, the SSI acuity factor is applied.

Since a recipient's age may change in any given month, the demographic component of the acuity factor is updated to reflect the recipient's age on the first day of the month. Once completed, the demographic component of the acuity factor is added to the other model components for each recipient, which includes diagnostic disease categories, pharmacy disease categories and child interaction factors.

Unscored Assumed Risk Score

During the PH-MCO risk score development process, not all recipients have an individual acuity factor. These recipients can include recipients new to Medicaid, dual eligibles and recipients with less than six months of eligibility within the historical study period (except for infants). To measure the health risk of each PH-MCO, an assumption about these unscored recipients is

required. This subsection describes the various unscored assumptions and the applicability of each approach.

Selection Category

To assign risk scores to the unscored recipients, each PH-MCO's population is split into recipients who actively choose a PH-MCO (choosers) and those recipients that were auto-assigned to a PH-MCO (auto-assignees) because the underlying health risk of these two populations are significantly different. Within each of the chooser and auto-assignee subpopulations for a PH-MCO, there are scored and unscored recipients. If the PH-MCO's scored population is sufficiently credible, an assumption is made that the PH-MCO's unscored members have the same health risk as the PH-MCO's scored members within each selection category (choosers and auto-assignees). Specifically, a PH-MCO's unscored recipients are assigned the average risk score of the PH-MCO's scored recipients, separately by auto-assignees and choosers.

Splitting the population out by auto-assignees and choosers takes into account and adjusts for potential differences in the mix of auto-assignees and choosers between the scored and unscored populations for a PH-MCO. Also, since a PH-MCO's unscored recipients receive the average risk score for that PH-MCO's appropriate scored recipients, this assumption implies that PH-MCOs attract recipients with similar types of health risk in its population over time. This assumption is made for each PH-MCO at the region, rating group and selection category level.

Table 7.1 provides an example of the unscored assumption when each PH-MCO's scored population is fully credible.

Table 7.1 – Sample Unscored Plan Factor Assumption – Full Credibility

	Auto-assignee		Chooser	
	Scored	Unscored	Scored	Unscored
Recipients				
XYZ Health Plan	10,000	1,200	25,000	3,800
ABC Health Care	34,000	8,734	99,142	7,000
Average risk scores				
XYZ Health Plan	1.2750	1.2750	1.3236	1.3236
ABC Health Care	1.0305	1.0305	1.2193	1.2193

In Table 7.1 above, each PH-MCO's population is split into the four possible categories (scored auto-assignees, unscored auto-assignees, scored choosers and unscored choosers). In each case for all PH-MCOs, the PH-MCO's scored population is credible enough to use for the unscored acuity factor assumption. All unscored recipients in this example receive the average risk score developed from the PH-MCO's scored population, separately by auto-assignees and choosers. The assumed plan factors for the unscored recipients are listed in **bold**.

Low Credibility Situations

In some cases, the scored population is not sufficiently credible to use as a predictor of the health risk for the unscored population. These situations occur when the scored population has limited months of eligibility within the study period or when the scored population represents a

small proportion of the total population. To account for these low credibility situations, a determination is made regarding the credibility of the PH-MCO’s scored population. When a PH-MCO’s scored population is deemed to be 100% credible, the unscored recipients are assigned the average risk score calculated from the PH-MCO’s scored recipients as described previously. When a PH-MCO’s scored population is deemed to be 0% credible, the unscored recipients are assigned the average risk score from the region-wide (All PH-MCOs’) scored recipients. When a PH-MCO’s scored population is deemed to be between 0% and 100% credible, the unscored recipients are assigned a blend of the PH-MCO’s average risk score and the region-wide average risk score. The credibility determination and unscored risk score assumption is evaluated for each PH-MCO, region, rating group and selection category combination.

To determine the amount of credibility to assign the PH-MCO’s scored population in a given month, the following metrics are used:

- Number of months a PH-MCO’s scored population was eligible for during the study period (referred to as scored member months)
- A member month weighted scored percentage calculated by dividing the scored member months by the PH-MCO’s total population (scored and unscored recipients) multiplied by 12. This value is referred to as the member month scored percentage

Using these metrics, the credibility percentages can be found in the PH-MCO risk score credibility grid (found in Appendix F). The following table outlines the specific criteria used to determine the credibility of a scored population:

Table 7.2 – Credibility Criteria

Scored population risk score credibility	Scored population criteria
0% Credible	≤ 611 scored member months OR ≤ 25% member month scored percentage
100% Credible	≥ 1,200 scored member months AND ≥ 50% member month scored percentage
Found in credibility table	All other scenarios

It should be noted that the PH-MCO risk score credibility grid indicates the credibility percentage or proportion of the PH-MCO’s average risk score that is used to determine the assumed risk score for the unscored population. The remaining credibility is given to the region-wide scored recipients’ aggregate plan factor. Both credibility percentages sum to 100%.

Table 7.3 (on the following page) illustrates the unscored assumption calculation when the scored population is not 100% credible to be used as the basis for the unscored assumption.

Table 7.3 – Sample Unscored Health Risk Assumption – Low Credibility

	Auto-assignee				Chooser			
	Scored	Un-scored	Scored MMs	Max MMs	Scored	Un-scored	Scored MMs	Max MMs
Recipients								
PH-MCO 1	25	50	275	900	400	600	4,600	12,000
PH-MCO 2	175	100	1,925	3,300	800	400	9,040	14,400
All PH-MCOs	200	150	2,200	4,200	1,200	1,000	13,640	26,400
Average risk scores								
PH-MCO 1	1.0500	1.0938	n/a	n/a	1.2000	1.2320	n/a	n/a
PH-MCO 2	1.1000	1.1000	n/a	n/a	1.3000	1.3000	n/a	n/a
All PH-MCOs	1.0938	1.0979	n/a	n/a	1.2667	1.2592	n/a	n/a

Using the figures from Table 7.3, PH-MCO 1 enrolled 25 scored auto-assignees, who accounted for 275 member months within the study period. The maximum member months for PH-MCO 1's auto-assignees (scored and unscored) of 900 was calculated by summing the scored and unscored auto-assignees (25+50) and multiplying by 12.

Based on the Table 7.3 example, PH-MCO 1's scored population is not fully credible for both their auto-assignee and chooser populations. Their scored auto-assignee population is 0% credible since it has less than 611 scored member months. Therefore, PH-MCO 1's 50 unscored auto-assignees receive an assumed risk score of 1.0938, which is the region-wide average risk score for auto-assignees. This assumption is listed in **bold font** within the table.

Continuing with the Table 7.3 example, PH-MCO 1's scored chooser population is not 100% credible since its member month scored percentage (4,600/12,000) is less than 50%. From the PH-MCO risk score credibility grid in Appendix F, 4,600 scored member months and a member months scored percentage (rounded down) of 38% indicates 52% credibility to the PH-MCO's average risk score. Therefore, PH-MCO 1's 600 unscored choosers receive an assumed risk score of 1.2320 ($0.52 \times 1.2000 + 0.48 \times 1.2667$). This assumption is listed in **bold italics** within the table.

Lastly, PH-MCO 2 has full credibility in both its auto-assignee and chooser populations based on the figures presented in Table 7.3. Therefore, PH-MCO 2's unscored recipients receive the average risk score of PH-MCO 2's scored recipients, separately for auto-assignees and choosers.

Healthy Beginnings Modification

Applying acuity factors developed from historical experience and assigning recipients to a PH-MCO based on enrollment information that is anywhere from 7–13 months later, is problematic for Healthy Beginnings mothers because they typically lose their Medicaid eligibility two months following the delivery event. Since Healthy Beginnings mothers are less likely than the Healthy Beginnings children to still be eligible during the enrollment month, it is likely that the scored percentages for the mothers are substantially lower than that of the children. This implies that the mothers make up a larger proportion of the unscored population than the scored

population. Therefore, if no modification were made to the unscored risk score assumption for this rating group, it is possible that the risk score assigned to the unscored recipients would be weighted too heavily on the children's health risk. Recognizing that mothers and children likely have significantly different health risk or attraction patterns, the Healthy Beginnings Age 1+ rating group is split into mothers and children. The unscored recipients are then assigned risk scores separately for these two groups.

Risk scores are assigned to the unscored Healthy Beginnings children using the exact same approach as the other rating groups, where different assumptions are used for auto-assignees and choosers. Low credibility blending is used when applicable.

To assign risk scores to the unscored Healthy Beginnings mothers, the selection category distinction is not used. This is done because Healthy Beginnings mothers are a small population and separating them out by selection category could potentially create subpopulations that may not be credible on a region-wide basis. However, when the Healthy Beginnings mothers' scored population for a PH-MCO is not fully credible, the low credibility blending approach is used to assign risk scores to the unscored Healthy Beginnings mothers.

Final Unadjusted Plan Factor Development

Once risk scores have been assigned to the unscored recipients, final unadjusted plan factors are calculated by PH-MCO, region and rating group. To calculate the final unadjusted plan factors for all non-newborn rating groups except Healthy Beginnings Age 1+, a weighted average of the risk scores for each subpopulation (scored auto-assignees, unscored auto-assignees, scored choosers and unscored choosers) is calculated by weighting each subpopulation by the total number of recipients in each group.

Table 7.4 is a continuation of Table 7.1 and provides an example of the final unadjusted plan factor calculation for a rating group other than Healthy Beginnings Age 1+.

Table 7.4 – Sample Unadjusted Plan Factor Calculations

	Auto-assignee		Chooser		Composite
	Scored	Unscored	Scored	Unscored	All
Recipients					
XYZ Health Plan	10,000	1,200	25,000	3,800	40,000
ABC Health Care	34,000	8,734	99,142	7,000	148,876
All PH-MCOs	44,000	9,934	124,142	10,800	188,876
Risk scores					
XYZ Health Plan	1.2750	1.2750	1.3236	1.3236	1.3100
ABC Health Care	1.0305	1.0305	1.2193	1.2193	1.1651
All PH-MCOs	1.0861	1.0600	1.2403	1.2560	1.1958

In Table 7.4 above, each PH-MCO's final unadjusted plan factor is calculated by averaging the risk scores for the scored auto-assignees, unscored auto-assignees, scored choosers and unscored choosers weighted by the number of recipients in each group. All final unadjusted plan factors are listed in **bold**.

To calculate the final unadjusted plan factors for the Healthy Beginnings Age 1+ rating group, the risk scores for Healthy Beginnings children and mothers are calculated separately, and then combined into a single plan factor. This is accomplished by weighting each of the subpopulations together: children (scored auto-assignees, unscored auto-assignees, scored choosers and unscored choosers) and mothers (scored and unscored recipients).

Budget Neutrality Adjustment

The CDPS+Rx model does not necessarily produce a population average CDPS+Rx factor of 1.0000. Deviations from a 1.0000 population occur because the weights were calibrated using the entire HealthChoices experience based on a combination of rating groups and the population experience changes with each risk-adjustment update. To simplify the interpretation and application of the plan factor results, the final unadjusted plan factors are adjusted by the population average. The intent of this adjustment is to recalibrate all plan factors to produce a population average of 1.0000. This adjustment yields the following results:

- Adjusted plan factors of 1.0000 have average selection
- Adjusted plan factors greater than 1.0000 have adverse selection
- Adjusted plan factors less than 1.0000 have positive selection

This adjustment is referred to as the budget neutrality adjustment because this step ensures that the risk-adjustment methodology does not result in unintended reductions or increases in total capitation payments across the HealthChoices program.

To calculate the population average for all PH-MCOs combined, a weighted average is calculated where each PH-MCO's final unadjusted plan factors are weighted by their number of total recipients. Table 7.5 provides an example of the budget neutrality adjustment and the resulting final plan factors.

Table 7.5 – Sample Final (Budget Neutral) Plan Factors

PH-MCO	Total recipients	Final unadjusted plan factor	Final (budget neutral) plan factor
XYZ Health Plan	40,000	1.3100	1.0955
ABC Health Care	148,876	1.1651	0.9743
All PH-MCOs	188,876	1.1958	1.0000

In the example above, the health risk prior to the budget neutrality adjustment is 1.1958 for the overall population (all PH-MCOs), which was calculated by weighting each PH-MCO final unadjusted plan factor by the total recipients in the second column of Table 7.5. To calculate the final (budget neutral) plan factors, each final unadjusted plan factor is divided by the overall (All PH-MCOs) plan factor of 1.1958.

Once the budget neutrality adjustment has been applied, the resulting plan factor is then applied to the capitation rates for the appropriate contract year, creating rates that compensate the PH-MCOs based on the health risk of the enrolled population.

Plan Factor and Risk-Adjusted Rates Reporting

The PH-MCOs receive three reports that summarize the components of its plan factor development and resulting risk-adjusted rates for each region and rating group combination.

The first report shows the development of the PH-MCO's unadjusted plan factors for each region and rating group. This report lists the count of recipients, average risk score for the scored population, count of scored member months, member month scored percentage, credibility percentages, and region-wide average risk score separately by selection category (where applicable), region and rating group. This report also shows the calculation of the assumed risk score for the unscored recipients and combines these with the average risk scores for the scored recipients to arrive at the final unadjusted plan factors. This report is referred as the unadjusted plan factor development report. A sample unadjusted plan factor development report is provided in Appendix D.4.

The second report is referred to as the risk-adjustment results summary and includes the count of total recipients, count of scored recipients, unadjusted plan factors and final (budget neutral) plan factors by region and rating group. These values are provided for the PH-MCO and for the overall population (All PH-MCOs). This report is not split out by selection category. A sample risk-adjustment results summary report is provided in Appendix D.5.

The third report is the capitation rate summary that lists the contracted capitation rates. These capitation rates and the final (budget neutral) plan factors from the risk-adjustment results summary are multiplied producing the risk-adjusted rates, which are then converted into a daily rate by dividing by the number of days within the month the risk-adjusted rates are effective. This report also contains any applicable risk-sharing, risk-pool, and/or provider pass through pay-for-performance values that are outside of the risk-adjustment process. All values are provided separately for each rating group and region combination. A sample capitation rate summary report is provided in Appendix D.6.

In addition to these reports, each PH-MCO receives an electronic file that contains the individual acuity factors for each recipient that contributed to the PH-MCO's plan factor development. Below is a listing of the fields that are contained within each acuity factor file:

- Recipient Medicaid ID number
- Rating group
- Model
- Region
- Age
- Gender
- Acuity factor
- Selection category
- Member months

The PH-MCOs are encouraged to use this file to validate their plan factors.

8

Newborn Process

While individual risk scores are updated every six months, the PH-MCO plan factors are updated monthly to reflect the most recent enrollment attraction patterns. This process generally results in members being assigned to a PH-MCO anywhere from 7–13 months after the end of the study period. This lag is problematic for the newborn rating groups (TANF/HB Less Than 2 Months and TANF/HB 2 Through 11 Months) because most (if not all) of the population has aged out of the newborn rating groups. Additionally, remaining newborns would have acuity factors based on a limited amount of data. To avoid this situation, the newborn plan factors are calculated semi-annually based on historical attraction patterns. The resulting plan factors are then applied to the capitation rates for the entire six-month application period under the premise that the historical risk attraction patterns for newborns are comparable to the risk attraction patterns for the application period.

This section describes the methodology differences between the semi-annual development of the newborn plan factors and the monthly development of all other rating groups plan factors (non-newborns).

Acuity Factor Development

Within the CDPS+Rx processing, infants are defined as individuals under one year old at the end of the study period, which results in recipients who are born within the study period being classified as infants⁹. Using the standard risk-assessment processing approach described in the prior sections, infants would have anywhere between 1–12 months of data contributing to the individual risk score development.

Since the inclusion of more data can improve risk measurements, newborns are captured from an earlier period (six months prior to the time period used for the non-newborn rating groups) and individual study periods are developed for each newborn to maximize the amount of data used within the acuity factor development. The individual study period starts with the birth month. The ending month is either eleven months after the birth month or the last month of available data, which is defined as the last month of data used to measure the risk scores for non-newborn rating groups.

For the 2011b risk adjustment, newborns were identified as those born within June 2009 through May 2010. The individual study periods from the 2011b newborn risk adjustment were developed using a full twelve months of data starting with the birth month or a partial year of data starting with the birth month and ending with November 2010, which is the last month of incurred data collected to support the 2011b risk adjustment. The following table contains the schedule of individual study periods for the 2011b newborn risk adjustment.

⁹ Recipients who are exactly one year old (first birthday on the last day of the study period) are also classified as infants.

Table 8.1 – 2011b Newborn Individual Study Periods

Birth month and start of study period	End of study period	Number of months used
June 2009	May 2010	12
July 2009	June 2010	12
August 2009	July 2010	12
September 2009	August 2010	12
October 2009	September 2010	12
November 2009	October 2010	12
December 2009	November 2010	12
January 2010	November 2010	11
February 2010	November 2010	10
March 2010	November 2010	9
April 2010	November 2010	8
May 2010	November 2010	7

Once the individual study periods are selected for the newborns, the FFS claims and the PH-MCO encounters are used in combination with the TANF Child CDPS+Rx model to calculate an acuity factor for each newborn. Since newborns have virtually no utilization of BH-MCO services, the BH-MCO encounter data is not used in the newborn risk scoring.

Plan Factor Development

Using the newborn acuity factors developed in the prior step, separate plan factors were developed for the two newborn capitation rates: TANF/HB Less Than 2 Months and TANF/HB 2 Through 11 Months. While the same acuity factors are used for the development of both newborn rating group plan factors, the approach used to assign and weight members to a PH-MCO is different.

For the TANF/HB Less Than 2 Months rating group, each newborn and their acuity factor are assigned to the PH-MCO that was responsible for the recipient at birth since the majority of the costs associated with this rating group occur during the birth month. The results are then aggregated, where each newborn is counted once, to calculate the unadjusted plan factors. These factors are then adjusted to maintain budget neutrality by dividing the unadjusted plan factors by the population average. The population average is developed using member months provided by DPW, which typically represent the most recent data available for newborns during the first two months of life.

A different approach is used to calculate the plan factors that are used to adjust the TANF/HB 2 Through 11 Months capitation rates. First, the member months associated with ages 2 through 11 months old within the study period are calculated. These member months are then distributed among the PH-MCOs based on the newborn's enrollment. The results are aggregated (weighted by the calculated member months) to produce the unadjusted plan factors. These factors are then adjusted to maintain budget neutrality by dividing the unadjusted plan factors by the population average. The population average is developed using member months provided by DPW, which typically represent the most recent data available associated

with newborns age 2 through 11 months old. The table below provides a sample TANF/HB 2 Through 11 Months plan factor development for XYZ Health Plan.

Table 8.2 – Sample TANF/HB 2 Through 11 Months Plan Factor Development

Recipient	Study period member months	Age 2–11 months XYZ Health Plan member months	Acuity factor
Newborn #1	12	10	4.0650
Newborn #2	12	8	7.4090
Newborn #3	7	5	3.3070
Newborn #4	12	10	5.9780
Newborn #5	9	7	3.3070
Unadjusted plan factor (weighted average of acuity factors)		40	4.9847

The study period member months in the above table show the number of months included within the individual study period for each newborn regardless of age (less than two months or two through 11 months). These figures are generally two months higher than the Age 2–11 Months enrolled in XYZ Health Plan. The only exception is Newborn #2, where the newborn had either been in FFS or another PH-MCO for two months.

Newborn Plan Factor Reports

Semi-annual reports containing the CDPS+Rx plan factors on both an unadjusted and final basis along with the CDPS+Rx population distributions for the newborn rating groups are produced. The population distributions for the TANF/HB Less Than 2 Months rating group are based on eligible recipients, where the distributions for the TANF/HB 2 Through 11 Months rating group are based on eligible member months. A separate report is provided for each region and newborn rating group. Table 8.3 provides an excerpt from a TANF/HB 2 Through 11 Months prevalence report.

Table 8.3 – Sample TANF/HB 2 Through 11 Months Prevalence Report Excerpt

CDPS+Rx category	XYZ Health Plan				All PH-MCOs	
	TANF child weight	Disease impact rank	Number of eligible months	Percent of eligible months	Number of eligible months	Percent of eligible months
	(A)	(B)	(C1)	(C2)	(D1)	(D2)
Age subtotal	3.307	N/A	30,000	100.00%	136,443	100.00%
Pulmonary						
High	10.747	14	126	0.42%	504	0.37%
Medium	5.680	3	987	3.29%	3,972	2.91%
Low	0.850	4	2,961	9.87%	14,425	10.57%
MRX Tuberculosis	0.850	56	3	0.01%	19	0.01%

To better understand the significance of specific conditions in the risk-adjustment process, these reports include the disease impact rank (column B) associated with each disease category. The magnitude of the CDPS+Rx category weight, in conjunction with the portion of the population presenting with the chronic condition, determines the impact that a particular disease category will have on the development of the plan factors. The lower the disease impact rank, the greater the category's impact on the plan factor (one equals the greatest impact). Conversely, the higher the disease impact rank, the less impact on the plan factor. The disease impact rank is a quick resource for determining the disease categories that have a substantial influence on PH-MCO risk scores.

Using the sample above, the Pulmonary, high category has a disease impact rank of 14. Even though this category has a significantly higher cost weight, Pulmonary, high only represents 0.37% of the overall population. Taking into consideration both the cost weight and overall population prevalence, the Pulmonary, medium category has the greatest influence on the risk-adjustment results of the shown categories.

The PH-MCOs are encouraged to run their own claims data through the CDPS+Rx model and compare results to the figures provided within the newborn prevalence reports. A sample newborn prevalence report is provided in Appendix D.7.

Newborn Acuity Factor File

Each PH-MCO receives an electronic file that contains the individual risk scores for each newborn that contributed to the PH-MCO's plan factor development. Separate files are provided for each newborn rating group. Below is a listing of the fields that are contained within each acuity factor file:

- Recipient Medicaid ID number
- Region
- Date of birth
- Begin date of the individual study period
- End date of the individual study period
- Member months (TANF/HB 2 Through 11 Months file only)
- Acuity factor

The PH-MCOs are encouraged to use these files to validate the plan factors for each newborn rating group.

New PH-MCO and HealthChoices Expansion Considerations

When a PH-MCO enters a new region within the HealthChoices program or when the HealthChoices program is expanded to all counties in Pennsylvania, PH-MCOs in this situation will receive newborn plan factors of 1.0000 for both newborn rating groups until enough historical experience is available and deemed appropriate to use for newborn risk scoring. Some of the things to consider when determining whether to include these PH-MCOs in newborn risk scoring are the length of time the PH-MCO has been in the program, whether the PH-MCO has enough newborn recipients within the historical newborn study period to use for a future application period, and the quality of the PH-MCOs' data for risk scoring purposes.

Appendix A

Historical Perspective

Since 2000, DPW has been developing and refining the risk-adjustment process used to adjust HealthChoices capitation payments. During this time, DPW has collected and acted on input from stakeholders. As a result, major policy changes have been implemented and the risk-adjustment process has been refined to reflect improvements in the risk-adjustment marketplace. This appendix of the manual provides the historical context for the decisions that have been made and outlines the collaboration that has occurred with the PH-MCOs throughout the years.

Risk-Assessment Model Selection

Prior to the implementation of risk-adjustment techniques, DPW evaluated possible risk-assessment models that could measure health risk using demographic indicators in addition to disease history. While many risk-assessment models exist, DPW elected to implement the only risk-assessment model that was specifically designed for Medical Assistance populations. CDPS is a diagnostic classification system that is available to Medicaid programs to make health-based capitated payments for TANF and Disabled Medicaid recipients.

In 2007, DPW reevaluated its original decision to use the CDPS model to risk adjust the PH-MCO capitation payments. As part of this reevaluation, DPW collected input from the PH-MCOs and compared the CDPS model to the other risk-assessment models that were being used to risk-adjust capitation payments for government programs. After reviewing the collected information, the CDPS model was selected once again on the basis that the tool is publicly available without cost for all parties, it was developed specifically for low income and disabled populations and the model is the most commonly used in Medicaid.

During the 2007 evaluation of risk-assessment models, DPW and the PH-MCOs expressed an interest in using a combined model that incorporates both diagnoses and pharmacy utilization into the disease classification process. To support the development of a combined model, the Commonwealth contributed funding to UCSD that led to the creation of the CDPS+Rx model, which was used to risk adjust HealthChoices capitation payments starting in 2009.

In addition to model selection, DPW and Mercer evaluated aspects of the model to determine their appropriate application to the HealthChoices population, benefit package, and rate-setting environment. Adjustments to the CDPS and CDPS+Rx models have been made over time to address HealthChoices specific concerns, such as applying an additional process when a subset of data is not available or supplementing the data to better capture the prevalence of an AIDS/HIV diagnosis. Current refinements and adjustments are outlined throughout the manual and semi-annual methodology letters.

Activities Prior to Implementation

Although choosing the CDPS and CDPS+Rx model was a major milestone in the design of the risk-adjustment program, the application to the HealthChoices program was reviewed to determine if any modifications were necessary to maximize the effectiveness of the risk-adjustment application. The key areas of consideration included the model effectiveness on Pennsylvania populations and stakeholder involvement.

Model Effectiveness of Pennsylvania Populations

Prior to implementing risk adjustment, a case study was performed to evaluate the effectiveness of the CDPS model on the Pennsylvania populations. This study relied on the available FFS data, the national CDPS model, and the rating groups that were in the HealthChoices program at the time of the study. This study compared the effectiveness of a risk-adjustment approach, where the capitation rates are adjusted to reflect the underlying risk of the population, to a single schedule of rates that are paid to all PH-MCOs. The results of the study are provided within the table below and reflect the rate structure in effect at the time of the study.

Table A.1 – Risk-Adjustment Effectiveness Case Study Results

Rating group	CDPS model	Risk-adjustment improvement ¹⁰
TANF/HB < 1 Year Old	TANF	12%
TANF 1 and Older	TANF	26%
Healthy Beginnings 1 and Older	TANF	13%
SSI & HH without Medicare	Disabled	36%
SSI & HH with Medicare	Disabled	-3%
Federal GA	Disabled	34%
GA Categorically Needy-State Only	Disabled	27%
GA Medically Needy-State Only	Disabled	24%

The results above indicate that the CDPS risk-adjustment approach better matches payment to risk than the single schedule of rates for all populations except the SSI & HH with Medicare rating group (as indicated by their negative risk-adjustment improvement factor). The rationale behind this finding is that the CDPS model was developed to predict costs of Medicaid members using complete claims or encounter data generated by a comprehensive benefit package. In the case of the SSI & HH with Medicare population, the Medicaid expenditure data represents only a small portion of the total benefit package with limited costs reported for hospital and ambulatory services. Another concern regarding the SSI & HH with Medicare population is whether or not consistent data reporting exists related to Medicare providers. As a result of the above case study, risk scores are not developed for recipients with both Medicare and Medicaid coverage.

¹⁰ This figure was measured by comparing the estimated cost for each recipient with and without risk adjustment to the actual costs for each recipient on an absolute value basis. The overall results were then summarized by rating group and the value with risk adjustment was divided by the value without risk adjustment and subtracted from one.

Implementation Protocol

The Commonwealth commenced preparation for risk-adjustment implementation in 2000. To maintain an open process, DPW held several stakeholder sessions with the PH-MCOs, encouraging them to comment and provide their questions on the process. In addition to providing technical assistance to the PH-MCOs, DPW scheduled two separate passes (dry runs) through the risk-adjustment process prior to the January 1, 2003, risk-adjusted rates implementation date for the SE and SW zones.

Mercer performed the first dry run to identify any data or application concerns that might have existed. It was performed a year in advance of implementation, which allowed ample time to make corrections to the data or application if necessary. Based on the first dry run results and the input collected from the PH-MCOs, refinements were made to the process regarding the treatment of behavioral health conditions within the CDPS model.

The intent of the second dry run was to apply all the final policy decisions, data collection procedures, and CDPS model adjustments to give an early indication of the possible financial impact that the PH-MCOs could experience.

The two dry runs, beginning a year in advance of the SE and SW zones implementation date, provided the PH-MCOs with additional time to make any necessary changes to their management, financial operations and encounter data collection.

Risk-adjustment was implemented in the L/C zone on July 1, 2007. Since the L/C PH-MCOs were already familiar with the risk-adjustment process due to their experience with risk adjustment in the SE or SW zones, the level of effort to implement risk adjustment in the L/C zone was less involved. Six months prior to implementing risk adjustment into the L/C zone, a dry run of the risk-adjustment results and the corresponding reports were provided to the PH-MCOs.

Process Refinements Over Time

The risk-adjustment process is continually being reviewed and refined. This is accomplished through various workgroups, annual strategy meetings, and input from the PH-MCOs. Prior to making any substantial change to the process, the PH-MCOs are presented with either the available options or the proposed process and are then given the opportunity to comment prior to the implementation of the change. Where applicable, the resulting decision and/or methodology associated with the process refinement is also presented to the PH-MCOs providing an opportunity to ask questions or provide feedback on the new approach.

The following is a summary of the more substantial methodology changes that have been applied since the implementation of the HealthChoices risk-adjustment program.

Data Lag

In order to allow for data runout, analysis of the risk scores, and the PH-MCO's review of the final results, there is a lag between the study period used to develop the individual risk scores and the application period. The initial risk assessments were based on a data lag of twelve months, which allowed for the collection of the claims and encounter data six months after the study period.

To address the PH-MCO concerns that the underlying data used within the risk assessment should be closer to the application period, the data lag was reduced to seven months. This was accomplished by collecting the claims and encounter data approximately four months following the end of the study period and allowing less time for analysis and review of the risk-adjustment results.

Frequency of Plan Factor Updates

The initial risk adjustments assumed that the historical member attraction patterns within the study period would be representative of the member attraction patterns within the application period. Under this approach, both the individual risk scores and the PH-MCO plan factors were updated on a semi-annual basis.

Changes to the PH-MCO provider networks resulted in shifts of enrollees among the PH-MCOs and required a refinement to the plan factor development. To address these underlying member shifts, a more recent point in time was used to assign recipients to a PH-MCO and calculate the corresponding plan factors. The plan factors are currently updated on a monthly basis and utilize the enrollment from the first day of the application month to assign members to a PH-MCO.

Newborn Scoring Methodology

With the implementation of risk adjustment, the newborn rate was eliminated and newborn costs were incorporated into the TANF/HB capitation rates. Based on PH-MCO feedback, DPW subsequently decided to reinstate the newborn rate cell to address concerns regarding the disproportionate distribution of newborns among the PH-MCOs. Over time, the risk-adjustment application for newborns has been modified to enhance the process for this unique population.

The initial newborn risk scores were developed using a single, 12-month study period, where a newborn could have a risk score that was based on data with 1–12 months of disease experience. In an effort to utilize more data for the development of newborn risk scores, individual study periods were created for each newborn that provided for 7–12 months of disease experience. This approach is described in greater detail within Section 8.

Another aspect of newborn risk scoring that has changed over time is the method used to assign the newborn experience to the PH-MCOs. Historically, the PH-MCO assignment has been based on the distribution of member months within the study period or a hybrid approach using the birth PH-MCO and historical member month enrollment. With the introduction of the two separate newborn rates (TANF/HB Less Than 2 Months and TANF/HB 2 Through 11 Months), the PH-MCO assignment approach changed again. The plan factor to support the TANF/HB Less Than 2 Months rate is based solely on the birth PH-MCO assignment. The plan factor to support the TANF/HB 2 Through 11 Months rate is based on the distribution of member months by PH-MCO when the newborns are 2 through 11 months old.

Cost Weights

The initial risk assessments relied on “national” experience for the relative costs associated with each CDPS category. The national experience, which was based on seven Medicaid programs from the early 1990s, was used because the encounter data that was available prior to the

risk-adjustment implementation was insufficient to support the development of Pennsylvania-specific cost weights.

With the introduction of the CDPS+Rx model and the collection of robust encounter data for CY 2005 and CY 2006, Pennsylvania-specific weights were developed and have been used in the risk-adjustment process.

Use Only DPW-Accepted Records

Risk-assessment techniques rely heavily upon the diagnoses reported on the encounter data to identify the disease conditions associated with each recipient. Since the HealthChoices program uses the risk-assessment results to adjust the capitation rates paid to the PH-MCOs, there is a strong incentive for the PH-MCOs to submit encounter data that meet the risk-adjustment requirements. Initially this meant that the PH-MCOs submitted the encounter data prior to the established data cut-off. This policy resulted in significant improvements in encounter volume and diagnostic reporting, but less improvement on the other encounter data components.

Recognizing the strong data reporting incentives associated with risk adjustment, DPW decided to leverage the risk-adjustment process to improve the overall quality of the encounter data by only using those records that pass the required PROMISE edits (DPW-accepted records) within the risk-assessment process. This policy change has resulted in a significant increase in the proportion of encounter records that meet the data quality requirements established by DPW. This improved data quality was observed from all PH-MCOs and will ultimately allow DPW to rely more heavily on the encounter data to support other HealthChoices initiatives beyond risk adjustment.

MCO Altered Record Policy

During the 2010 encounter on-site reviews, it was discovered that some PH-MCOs were creating new encounter records for services that were never submitted by the provider or modifying records submitted by providers to include “missing” diagnoses based on medical chart review findings from the PH-MCOs representatives. As part of their process, the PH-MCOs never received approval from the providers regarding the medical chart review findings and specifically the encounter data creation/modification. At the time of the encounter on-site review, there was no specific policy from DPW that precluded this type of activity from the PH-MCOs. Subsequent to the on-site reviews, an official policy was released stating that DPW does not accept records that have been altered, adjusted or submitted by an MCO without supporting documentation in the form of a claim or encounter (paper or electronic) from the submitting provider who originated the medical service.

New PH-MCO Considerations

Every few years, DPW reevaluates the contractors that provide services for the HealthChoices program against the Commonwealth’s goals. This can result in some PH-MCOs exiting a zone and/or the addition of new PH-MCOs into a zone. Changes to the participating PH-MCOs often alter the choices made by recipients regarding their PH-MCO selection. These attraction patterns will generally take a while to stabilize as Medicaid recipients become more familiar with the new PH-MCOs. As a result of this phenomenon, PH-MCOs’ plan factors should be measured frequently (e.g., monthly) to account for the changes in risk attraction patterns that are occurring over time as membership in the new PH-MCOs increases.

Effective April 1, 2010, new PH-MCOs entered the Southeast¹¹ and Lehigh/Capital¹² zones. To help these new PH-MCOs establish its HealthChoices membership, DPW has historically assigned the vast majority of the auto-assignee recipients to a new PH-MCO for a period of time. Since recipients who do not choose a PH-MCO are generally lower risk than recipients who actively choose a PH-MCO, the mix of auto-assignee and chooser recipients can significantly impact the health risk of each PH-MCO. Recognizing this, the health risk assumption used for unscored recipients was refined to account for each PH-MCO's mix of auto-assignees and choosers. The unscored assumption was further refined to address low credibility situations where a PH-MCO's scored population was small and/or the scored recipients represented a small portion of the overall population. In these low credibility situations, the unscored assumption was either the region-wide risk score or a blend of the PH-MCO's risk score and the region-wide risk score. This low credibility application was later updated prior to the release of the 2011b risk-adjustment results. This update was implemented to place a lower credibility percentage on the new MCOs' risk scores when assigning risk to their unscored populations, and thereby making the process of attaining full credibility for their risk scores a more gradual process.

Additionally, to aid PH-MCOs new to HealthChoices, DPW provided technical assistance sessions and documentation regarding the capitation rate development and risk-adjustment processes prior to implementation. Following the implementation of new PH-MCOs into a HealthChoices zone, a special file was provided to the new PH-MCOs that contained the CDPS+Rx categories (group of disease conditions) associated with each of its enrolled recipients. This special file was provided during the PH-MCO's initial six months of operation within a HealthChoices zone to help them understand the disease characteristics of its enrollees better.

Effective April 1, 2012, a new PH-MCO entered the Southwest zone¹³. The same approach processes will be used for this PH-MCO that were used for the PH-MCOs that entered the program in April 2010.

HealthChoices Expansion

The Commonwealth is expanding the HealthChoices program to all counties in Pennsylvania. Prior to this expansion, 25 of the 67 counties in Pennsylvania were in the HealthChoices program. The remaining 42 counties will be phased into the HealthChoices program over a period of time.

This expansion will create two new zones (New East and New West) for 35 of the 42 counties and the remaining seven counties were added to the legacy Southwest and Lehigh/Capital zones. More details for the zone and region structure including the county assignments to the different zones and regions can be found in Section 4 (Capitation Rates and Other Reimbursement Arrangements).

¹¹ Aetna Better Health, Inc and HealthAmerica Pennsylvania, Inc.

¹² Aetna Better Health, Inc and UPMC for You, Inc.

¹³ HealthAmerica Pennsylvania, Inc.

As part of this expansion, the Commonwealth intends to risk adjust capitation payments made to the PH-MCOs in these expansion counties from day one of implementation. The methodology and processes used for the 25 legacy HealthChoices counties will carry over and be used for the expansion counties. This includes the same data collection, individual risk score development and PH-MCO risk score development methodologies and processes utilized in the legacy HealthChoices counties. One modification was required to appropriately classify members into their selection category. The enrollment file traditionally used for this process, contains a chooser value for all enrollees at the beginning of the HealthChoices expansion. Fortunately, DPW maintained a list of members who were auto-assigned into a MCO at the start of the expansion. This conversion file was used in conjunction with the monthly enrollment file to determine each recipient's selection status. The logic used to define recipients as an auto-assignee or chooser follows the following hierarchical steps:

- Recipients who were enrolled in a voluntary MCO prior to expansion were classified as a chooser.
- Recipients who were identified as an auto-assignee in the traditional enrollment file (referred to as the AMC file) were classified as an auto-assignee.
- Recipients who were enrolled in different MCOs in the conversion file versus the traditional AMC file were classified as a chooser.
- Recipients who were enrolled in the same MCO between the two files were classified as an auto-assignee.
- Recipients who were not in the conversion file were classified as a chooser.

The newborn rating groups will not be risk adjusted during the initial part of the expansion, but will be subject to risk adjustment once the PH-MCOs in the expansion counties have sufficient experience for newborn risk scoring purposes.

Application of Limits to Risk Score Changes

Subsequent to the implementation of the risk-adjustment process, the Commonwealth changed its Medicaid Management Information System (MMIS). The collection of encounter data was disrupted, which led to alternative methods for either collecting data and/or addressing missing data. During this period of transition, a limit was applied to the risk-adjustment process to avoid any overall plan factor changes (across all regions and rating groups) in excess of 2.5% between semi-annual risk adjustments.

At this time, there is no limit on the risk score changes that can occur between risk adjustments.

Appendix B

Glossary

Accepted record	Encounter record that passed all of the required PROMISe edits as determined by DPW. Also referred to as a DPW-accepted record.
Acuity factor	Measurement of relative health care needs based on the CDPS+Rx model and a recipient's demographic, diagnostic information and pharmacy usage. Also referred to as an individual risk score.
Adverse selection	Indicates that a PH-MCO has enrolled sicker-than-average recipients. This condition can be identified when budget neutral plan factors exceed 1.0000.
Application period	The time period the plan factors will be used to adjust the capitation rates. For example, the 2009b risk-adjustment results will be used to adjust the July 1, 2009 through December 31, 2009, capitation rates. In this example, the application period is July 1, 2009 through December 31, 2009.
Auto-assignee	A HealthChoices member who does not make an active PH-MCO selection. These members are automatically assigned to a PH-MCO based on the Commonwealth's criteria. Generally, the auto-assignee population tends to have lower health risk than the average population based on the premise that members without impending health care needs are less likely to make an active PH-MCO selection.
Average selection	Indicates that a PH-MCO has enrolled recipients with average health risk. This condition can be identified when budget neutral plan factors are equal to 1.0000.
Budget neutrality adjustment	The final step in the risk-adjustment process, where the PH-MCO plan factors are adjusted to ensure that no unintended reductions or overages in total capitation payments will occur.
Capitation rates	Pre-determined payments to PH-MCOs for each member they enroll. The dollar amount, per-member-per-month, is based on the regional and rating group status of the member.
CDPS	The Chronic Illness and Disability Payment System (CDPS) is a diagnostic classification system that estimates health risk using demographic and diagnostic characteristics. The design and values associated with this model were developed specifically by the UCSD for TANF and Disabled Medicaid recipients. This was the risk-assessment model that was used to risk adjust HealthChoices capitation rates from 2003 through 2008.
CDPS+Rx	The CDPS+Rx model is a combined diagnosis and pharmacy model that was developed specifically by UCSD for TANF and Disabled Medicaid recipients. This model uses both the CDPS and the Restricted Version of the Medicaid Rx models to classify people in disease conditions. A hierarchy is then applied to ensure that a person can only be classified once into a major category. This is the risk-assessment model that has been used to risk adjust HealthChoices capitation rates since 2009. Additional information regarding this model is provided in Section 2.
Child interaction factors	Component of the CDPS+Rx Disabled model that recognizes that additional costs are generally attributed to children with certain

	disease conditions. The child interaction factors are add-on weights that represent the difference in treating children compared to adults for certain conditions.
Choosers	A HealthChoices member who makes an active PH-MCO selection. In relation to risk scoring, choosers include the population that selects a PH-MCO upon entrance into the HealthChoices program, the population that makes a PH-MCO change at any time, and the population whose PH-MCO status is unknown. Generally, the chooser population tends to have higher health risk than the average population based on the premise that members with impending health care needs are more likely to make an active PH-MCO selection based on provider networks or physician referrals.
Concurrent model	This model measures existing conditions and their ability to measure existing risk. This is the model used to assess health risk in the HealthChoices program.
Control totals	Used in the process of data validation, comparison of record counts of files sent by one entity versus files received by another entity to ensure complete file transfer. This validation step occurs whenever Mercer receives data from the Commonwealth. This validation step is highly recommended when data are sent to the PH-MCOs. As a result, control totals are sent along with each file transfer.
Cost weight	A numeric value that is an estimate of health risk of a disease or demographic category. A cost weight is derived from comparing the relative cost associated with each CDPS+Rx category to the average cost of the population.
Demographic factors	Demographic factors are incorporated into the CDPS+Rx model to estimate the medical resources not contained within the disease categories. Demographic factors are segregated by gender and age ranges.
Diagnostic data	Data that contains a recipient's diagnoses, which may be provided in FFS claims or MCO encounter data. This data (claims and encounter) classifies members into specific disease conditions, which then renders classification into CDPS+Rx categories.
Disease impact rank	Measurement of the impact that a particular disease category may have on the development of the plan factors. This measurement takes into account the magnitude of the CDPS+Rx category weight in conjunction with the portion of the population presenting with the chronic condition. The lower the disease impact rank, the greater the category's impact on the plan factor (one equals the greatest impact). Conversely, the higher the disease impact rank, the less impact on the plan factor. The disease impact rank is a quick resource for determining the disease categories that have the greatest influence when measuring the risk of the underlying population.
DPW	Department of Public Welfare (DPW) manages the HealthChoices program.
Dual eligibles	Recipients who qualify for both Medicare and Medicaid benefits. Data associated with these recipients are typically underreported because a record is only submitted to the Commonwealth or the PH-MCOs when Medicaid is financially responsible for a portion of the service beyond the amount paid by Medicare. Since Medicare payment is often considered full reimbursement, Medicaid only receives a relatively small subset of the claims experience that contains the requisite data to support the risk-assessment process. As a result of this

	underreporting, dual eligibles are not assigned a risk score.
Eligibility file	Data that contains historical demographic information used to classify each recipient into a rating group, region and CDPS+Rx demographic category. The eligibility data also contains Medicaid eligibility and PH-MCO enrollment segments used to determine whether the recipient has sufficient experience to receive a CDPS+Rx acuity factor. These data are used within the semi-annual risk-adjustment processes.
Enrollment file	Data that contains current demographic information used to assign a recipient to a rating group, region and CDPS+Rx demographic category. These data are used within the monthly risk-adjustment processes.
Frequency analysis	Process to identify the unique values present within eligibility, claims, and encounter data submitted for risk adjustment. This analysis indicates whether any expected values are missing, invalid, or present in unexpected levels, and whether there is any significant change from prior experience.
ICD-9 codes	International Classification of Diseases, 9th Revision (ICD-9) is the input used in the CDPS+Rx model to assess a member's health risk based on historical chronic conditions. These chronic conditions are identified using the provider-submitted ICD-9 diagnosis codes. Also referred to as diagnosis codes.
Low credibility situations	During the monthly plan factor development, low credibility situations occur when a PH-MCO's scored population is not fully used to assign plan factors to that PH-MCO's unscored recipients. Specifically, when a PH-MCO's scored population has less than 100 recipients or less than 50% of its population has an acuity factor for a given region and rating group, it is referred to as a low credibility situation.
Major categories	The CDPS+Rx model classifies disease conditions into major categories. These categories are representative of body systems (e.g., cardiovascular or pulmonary) or illnesses that affect multiple systems (e.g., infectious disease or diabetes).
MCO altered record	Encounter records that have been altered, adjusted or submitted by an MCO without supporting documentation in the form of a claim or encounter (paper or electronic) from the submitting provider who originated the medical service. Effective with the release of MCOPS Memo #06/2010-011, these records are disallowed.
Medicaid Rx	Medicaid Rx is a disease classification system that estimates health risk using demographic and pharmacy usage. The design and values associated with this model were developed specifically by the UCSD for TANF and Disabled Medicaid recipients. Two versions of the model exist. The full model contains 45 categories that are designed to measure a population's health risk independent of any diagnostic data. The Restricted Version of the model was specifically designed to be used in combination with diagnosis data as part of the CDPS+Rx model and includes 15 categories.
Medical intensity subcategories	The CDPS+Rx model further classifies the conditions within a major category into medical intensity subcategories based on their estimated medical intensity (e.g., high, medium or low).
Member month	Unit of coverage defined as one member being covered for one month. A member covered for one year constitutes 12 member months. This is also referred to as eligible months.

Member month scored percentage	The number of months that a PH-MCO's scored population was eligible for during the study period divided by that PH-MCO's total recipients (scored and unscored) multiplied by 12. This metric is used monthly as a component of the PH-MCO risk score credibility grid when assigning the credibility percentage to the PH-MCO's risk score within the unscored population's risk assumption.
NDC	National drug code (NDC) is an input used in the Medicaid Rx and CDPS+Rx models to assess a member's health risk based on their pharmacy usage. The NDC on the claims and encounters indicate the drug that was filled.
Pharmacy usage	Data that contains the prescriptions that a member had filled during the study period, which may be provided in FFS claims or MCO encounter data. This data (claims and encounter) classifies members into specific disease conditions, which then renders classification into the Medicaid Rx and CDPS+Rx categories.
Plan factor (unadjusted)	Estimated PH-MCO health risk as measured prior to budget neutrality.
Population statistics	<p>At the bottom of each prevalence report are statistics on the recipients that were not classified into a disease category from the CDPS+Rx model. The first statistic measures the portion of the population that did not have any data to contribute to the risk scoring process. The second statistic measures the portion of the population that did have data, but did not have a CDPS+Rx weighted disease condition. These two population statistics are mutually exclusive.</p> <p>For the purpose of creating these statistics, a person is considered as having data if they had any inpatient, outpatient or professional records within the study data period or were classified into one of the Restricted Medicaid Rx categories.</p>
Positive selection	Indicates that a PH-MCO has enrolled healthier-than-average recipient. This condition can be identified when budget neutral plan factors are less than 1.0000.
Prevalence reports	This report compares the PH-MCO population characteristics (as measured by CDPS+Rx) to the characteristics of the entire population. The prevalence reports also provide the interim steps used to develop the final plan factors. A separate prevalence report is provided for each CDPS+Rx model (TANF adult, TANF child and SSI) and each newborn rating group.
Prospective model	This model measures existing conditions and their ability to predict future health care costs.
Rating group	Each rating group considers the eligibility criteria necessary for the recipient to receive Medicaid coverage. This distinction generally considers the income, age, and medical status of the recipients. To recognize the variation in health risk based on the recipient's eligibility status, separate capitation rates are developed by rating group.
Read me	Within the risk-adjustment process, there are a series of reports that are distributed to the PH-MCOs. Included along with the reports, is a "read me" document that describes the content of the reporting package along with the control totals for any data files.
Risk adjustment	Adjustment of PH-MCO capitation revenue based on health risk associated with enrolled members, as measured based on demographic characteristics and prevalence of chronic disease conditions. The intent of this approach is to provide higher

	reimbursement to those PH-MCOs experiencing adverse selection and lower reimbursement to those PH-MCOs experiencing positive selection.
Risk assessment	Measurement of individual health risk based on the recipient's age, gender and chronic disease history.
Risk pool	A separate pool of funds that is distributed among PH-MCOs using a mechanism other than CDPS+Rx.
Risk sharing	Arrangement where the Commonwealth and the PH-MCOs share the expenses associated with certain high-risk recipients who incur a certain level of health care expenses.
Scored member months	The number of months that a PH-MCO's scored population was eligible for during the study period. This metric is used monthly as a component of the PH-MCO risk score credibility grid when assigning the credibility percentage to the PH-MCO's risk score within the unscored population's risk assumption.
Scored recipients	Newborns or recipients with six or more months of Medicaid eligibility during the study period. Excludes recipients who have both Medicare and Medicaid coverage, commonly referred to as dual eligibles.
Shadow pricing	An approach used to assign a standard unit cost amount to records with invalid or unreasonable unit costs created by subcapitation arrangements or varied inpatient contracting.
Subcapitation	A financial arrangement between a PH-MCO and a provider, where the provider receives an agreed upon monthly fee regardless of the number of services that are rendered. Data for subcapitated providers generally does not contain any financial information and can be incomplete because providers do not have a financial incentive to submit records to the PH-MCO.
Supplemental maternity care payment	To compensate PH-MCOs for each delivery they incur, the Commonwealth pays the PH-MCOs a supplemental maternity payment. To the extent that PH-MCOs have a different incidence rate of maternity events, the supplemental maternity payment better matches payment to risk by providing a greater payment to PH-MCOs experiencing more deliveries, without the application of CDPS+Rx risk adjustment.
Study period	Represents the 12-month time period that data were collected for risk assessment. There is generally a seven-month gap between the study period and the first month the acuity factors are used to adjust capitation rates. For example, the 2009b risk-adjustment analysis used December 1, 2007 through November 30, 2008 data to apply to the July 1, 2009 through December 31, 2009 capitation rates. In this example, the study period is December 1, 2007 through November 30, 2008.
UCSD	University of California San Diego (UCSD) staff developed the CDPS, CDPS+Rx and Medicaid Rx models. Their web-site can be found at the following address: http://cdps.ucsd.edu/ . To access any of the model software, a license agreement must be completed.
Unscored Recipients	Recipients who do not meet the scoring criteria used to determine if a recipient has sufficient experience to receive an acuity factor within the semi-annual risk assessment. An assumption is made about the health risk of unscored recipients in order to assess the overall health risk for each PH-MCO within the monthly plan factor development.

Appendix C

Pennsylvania-Specific Cost Weights

The cost weights listed below were used at the time this manual was written and were developed using the methodology described in Section 3. The weights represent the relative costs associated with the HealthChoices managed care benefit package and exclude the costs associated with shift care nursing services and the high cost risk pool.

The cost weights will need to be updated if significant changes are made to the CDPS+Rx model (beyond the standard NDC and diagnostic code updates) or if substantial changes are made to the HealthChoices benefit package, including but not limited to the risk-sharing/risk-pool arrangements.

Table C.1 – Pennsylvania-Specific Cost Weights

CDPS+Rx category	Description	TANF Adult	TANF Child	SSI
Demographic	Age under 1	n/a	3.307	1.071
	Age 1 to 4	n/a	0.283	0.157
	Male age 5 to 14	n/a	0.253	0.001
	Female age 5 to 14	n/a	0.237	0.001
	Male age 15 to 24	0.170	0.286	0.004
	Female age 15 to 24	0.337	0.363	0.008
	Male age 25 to 44	0.241	n/a	0.025
	Female age 25 to 44	0.363	n/a	0.028
	Male age 45 to 64	0.257	n/a	0.005
	Female age 45 to 64	0.369	n/a	0.025
	Age 65 and over	0.569	n/a	0.017
Cardiovascular	Cardiovascular, very high	16.759	27.150	3.210
	Cardiovascular, medium	4.968	6.624	1.116
	Cardiovascular, low	2.196	3.655	0.470
	Cardiovascular, extra low	0.593	0.853	0.100
Psychiatric	Psychiatric, high	1.244	1.657	0.406
	Psychiatric, medium	1.244	1.124	0.286
	Psychiatric, medium low	0.643	0.425	0.229
	Psychiatric, low	0.427	0.260	0.173
Skeletal and connective	Skeletal, medium	2.414	2.466	0.597
	Skeletal, low	1.329	0.945	0.305
	Skeletal, very low	0.987	0.692	0.188

CDPS+Rx category	Description	TANF Adult	TANF Child	SSI
Central nervous system (CNS)	CNS, high	7.696	10.256	0.681
	CNS, medium	3.772	3.419	0.454
	CNS, low	1.671	2.096	0.312
Pulmonary	Pulmonary, very high	n/a	n/a	2.752
	Pulmonary, high	9.566	10.747	1.341
	Pulmonary, medium	5.164	5.680	1.318
	Pulmonary, low	0.835	0.850	0.261
Gastrointestinal	Gastrointestinal, high	9.071	13.654	1.458
	Gastrointestinal, medium	3.815	4.634	0.602
	Gastrointestinal, low	1.430	2.016	0.369
Diabetes	Diabetes, type 1 high	3.138	n/a	0.581
	Diabetes, type 1 medium	3.138	n/a	0.581
	Diabetes, type 2 medium	0.967	n/a	0.229
	Diabetes, type 2 low	0.967	2.238	0.229
Skin	Skin, high	6.732	6.835	0.937
	Skin, low	2.237	1.365	0.450
	Skin, very low	0.644	0.656	0.183
Renal	Renal, extra high	13.908	6.995	2.543
	Renal, very high	6.756	6.995	1.087
	Renal, medium	3.745	4.102	0.617
	Renal, low	2.080	0.898	0.227
Substance abuse	Substance abuse, low	0.430	0.839	0.117
	Substance abuse, very low	0.403	0.184	0.084
Cancer	Cancer, very high	21.510	25.559	2.992
	Cancer, high	10.133	8.510	1.453
	Cancer, medium	2.916	2.597	0.561
	Cancer, low	1.855	0.790	0.346
Developmental disabilities (DD)	DD, medium	n/a	4.499	0.096
	DD, low	1.612	1.605	0.067
Genital	Genital, extra low	1.266	1.375	0.272
Metabolic	Metabolic, high	2.747	3.910	0.819
	Metabolic, medium	2.747	2.951	0.819
	Metabolic, very low	2.247	1.185	0.352
Eye	Eye, low	1.008	n/a	0.281
	Eye, very low	0.718	1.931	0.150
Cerebrovascular	Cerebrovascular, low	3.578	2.671	0.652
Infectious disease	AIDS, high	6.128	8.002	1.754
	Infectious, high	6.128	6.411	1.754
	HIV, medium	5.113	5.632	1.341
	Infectious, medium	5.113	5.632	0.974
	Infectious, low	0.716	0.758	0.137

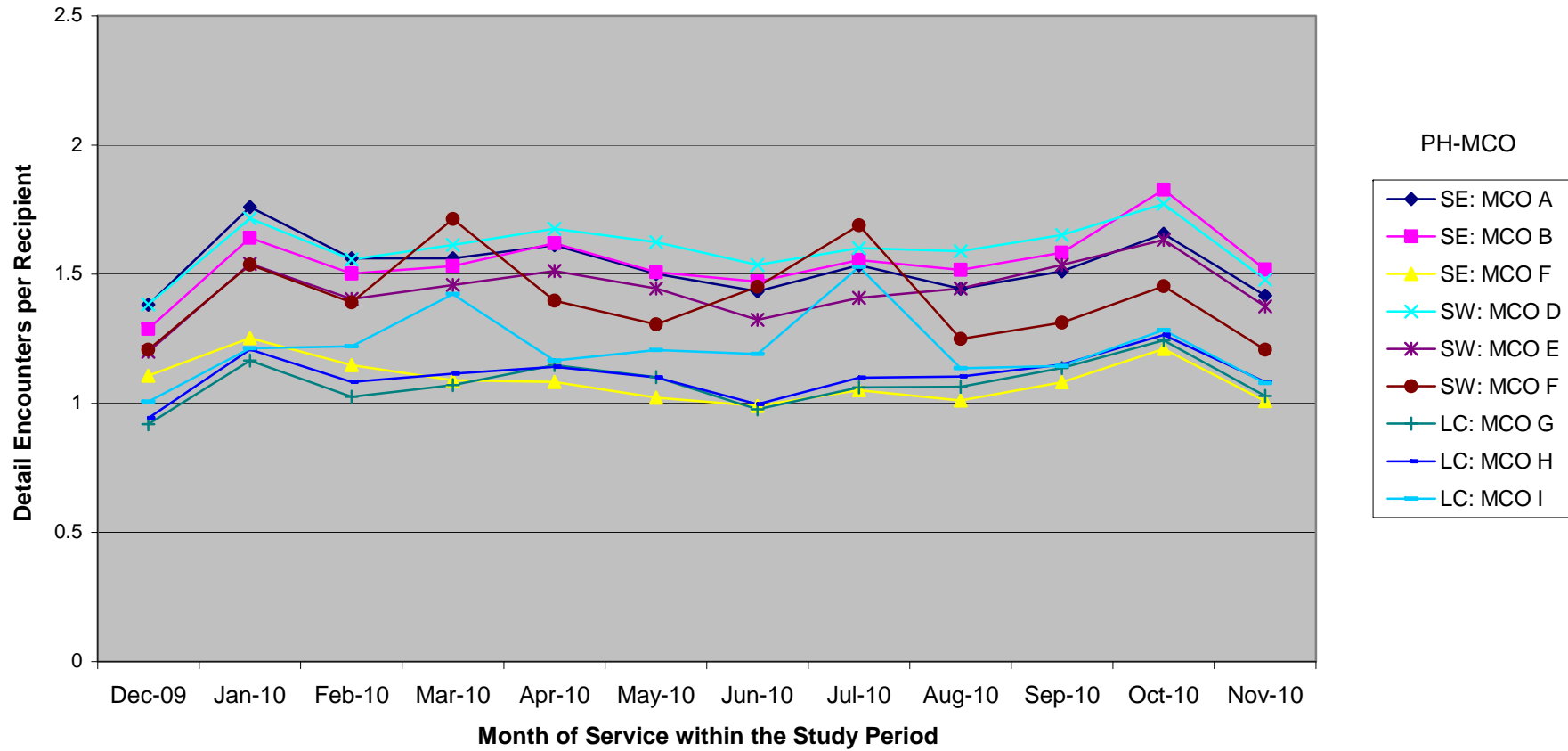
CDPS+Rx category	Description	TANF Adult	TANF Child	SSI	
Hematological	Hematological, extra high	8.373	16.597	7.801	
	Hematological, very high	5.089	5.189	1.916	
	Hematological, medium	3.420	2.553	1.333	
	Hematological, low	2.317	2.553	0.667	
Restricted Medicaid Rx categories	Anti-coagulants	4.968	6.624	1.116	
	Cardiac	0.593	0.853	0.100	
	Depression/Psychosis/Bipolar	0.427	0.260	0.173	
	Diabetes	0.967	2.238	0.229	
	ESRD/Renal	6.756	6.995	1.087	
	Hemophilia/von Willebrands	8.373	16.597	7.801	
	Hepatitis	5.113	5.632	1.341	
	HIV	5.113	5.632	1.341	
	Infections, high	6.128	6.411	1.754	
	Inflammatory/Autoimmune	0.987	0.692	0.188	
	Malignancies	2.916	2.597	0.561	
	Multiple Sclerosis/Paralysis	3.772	3.419	0.454	
	Parkinson's/Tremor	1.671	2.096	0.312	
	Seizure Disorders	1.671	2.096	0.312	
	Tuberculosis	0.835	0.850	0.261	
	Child interaction factors	Cardiovascular, very high	n/a	n/a	0.339
		Cardiovascular, medium	n/a	n/a	0.602
Central Nervous System, high		n/a	n/a	0.179	
Pulmonary, very high		n/a	n/a	0.427	
Pulmonary, high		n/a	n/a	0.605	
Gastrointestinal, high		n/a	n/a	0.397	
Metabolic, high		n/a	n/a	0.552	
HIV, medium		n/a	n/a	0.321	
Infectious, medium		n/a	n/a	1.419	
Hematological, extra high		n/a	n/a	1.751	

Appendix D

Sample Reports

Several sample reports were referenced throughout the manual, all of which are included within this Appendix. Subsequent versions of this manual will be updated to reflect the elimination of the Federal GA rate cell.

Appendix D.1 – Encounter volume chart



- Based on records that were submitted to PROMISe by the risk adjustment cutoff date.
- Duplicate professional records were removed.

Appendix D.2 – Prevalence report

2011b Risk Adjustment Risk Category Distribution
<i>Study Period:</i> December 1, 2009 through November 30, 2010

XYZ Health Plan
Southeast Zone
CDPS+Rx Model: TANF Adult

CDPS+Rx Category	Only PH-MCO Data (XYZ Health Plan)				All Data Sources†			
	Count of Total Recipients ¹ (A1)	Percent of Total Recipients ¹ (A2)	Count of Scored Recipients ² (B1)	Percent of Scored Recipients ² (B2)	Count of PH-MCO Scored Recipients ³ (C1)	Percent of PH-MCO Scored Recipients ³ (C2)	Count of Zone-Wide Scored Recipients (D1)	Percent of Zone-Wide Scored Recipients (D2)
Demographic Categories								
Age Under 1	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Age 1 to 4	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Male Age 5 to 14	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Female Age 5 to 14	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Male Age 15 to 24	4,745	13.6%	3,892	13.0%	3,892	13.0%	17,042	13.5%
Female Age 15 to 24	10,257	29.3%	9,032	30.1%	9,032	30.1%	38,920	30.7%
Male Age 25 to 44	2,310	6.6%	1,798	6.0%	1,798	6.0%	7,057	5.6%
Female Age 25 to 44	14,785	42.2%	12,789	42.6%	12,789	42.6%	54,170	42.8%
Male Age 45 to 64	852	2.4%	697	2.3%	697	2.3%	2,473	2.0%
Female Age 45 to 64	2,048	5.9%	1,789	6.0%	1,789	6.0%	7,024	5.5%
Age 65 and Over	3	0.0%	3	0.0%	3	0.0%	10	0.0%
Age Subtotal	35,000	100.0%	30,000	100.0%	30,000	100.0%	126,696	100.0%

CDPS+Rx Category	Only PH-MCO Data (XYZ Health Plan)				All Data Sources†			
	Count of Total Recipients ¹ (A1)	Percent of Total Recipients ¹ (A2)	Count of Scored Recipients ² (B1)	Percent of Scored Recipients ² (B2)	Count of PH-MCO Scored Recipients ³ (C1)	Percent of PH-MCO Scored Recipients ³ (C2)	Count of Zone-Wide Scored Recipients (D1)	Percent of Zone-Wide Scored Recipients (D2)
Diagnostic Categories								
Cardiovascular, very high	25	0.1%	13	0.0%	16	0.1%	70	0.1%
Cardiovascular, medium	266	0.8%	266	0.9%	301	1.0%	1,049	0.8%
Cardiovascular, low	1,111	3.2%	1,085	3.6%	1,207	4.0%	4,530	3.6%
Cardiovascular, extra low	2,116	6.0%	2,057	6.9%	2,182	7.3%	8,381	6.6%
Psychiatric, high	71	0.2%	70	0.2%	211	0.7%	786	0.6%
Psychiatric, medium	206	0.6%	203	0.7%	518	1.7%	2,104	1.7%
Psychiatric, medium low	884	2.5%	854	2.8%	2,178	7.3%	9,056	7.1%
Psychiatric, low	1,251	3.6%	1,216	4.1%	1,266	4.2%	5,165	4.1%
Skeletal, medium	480	1.4%	473	1.6%	530	1.8%	1,821	1.4%
Skeletal, low	971	2.8%	955	3.2%	1,027	3.4%	3,977	3.1%
Skeletal, very low	1,087	3.1%	1,072	3.6%	1,173	3.9%	4,478	3.5%
Central nervous system, high	16	0.0%	16	0.1%	16	0.1%	52	0.0%
Central nervous system, medium	117	0.3%	117	0.4%	125	0.4%	411	0.3%
Central nervous system, low	844	2.4%	840	2.8%	937	3.1%	3,216	2.5%
Pulmonary, very high	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Pulmonary, high	49	0.1%	44	0.1%	51	0.2%	163	0.1%
Pulmonary, medium	217	0.6%	208	0.7%	235	0.8%	848	0.7%
Pulmonary, low	2,961	8.5%	2,940	9.8%	3,219	10.7%	12,800	10.1%
Gastrointestinal, high	46	0.1%	43	0.1%	51	0.2%	135	0.1%
Gastrointestinal, medium	228	0.7%	221	0.7%	244	0.8%	895	0.7%
Gastrointestinal, low	1,765	5.0%	1,750	5.8%	1,908	6.4%	7,331	5.8%
Diabetes, type 1 high	12	0.0%	12	0.0%	12	0.0%	54	0.0%
Diabetes, type 1 medium	208	0.6%	208	0.7%	228	0.8%	839	0.7%
Diabetes, type 2 medium	70	0.2%	67	0.2%	73	0.2%	301	0.2%
Diabetes, type 2 low	770	2.2%	738	2.5%	764	2.5%	2,877	2.3%
Skin, high	9	0.0%	8	0.0%	12	0.0%	46	0.0%
Skin, low	58	0.2%	56	0.2%	58	0.2%	206	0.2%
Skin, very low	1,424	4.1%	1,414	4.7%	1,574	5.2%	6,686	5.3%
Renal, extra high	2	0.0%	2	0.0%	3	0.0%	28	0.0%
Renal, very high	76	0.2%	76	0.3%	84	0.3%	299	0.2%
Renal, medium	35	0.1%	34	0.1%	38	0.1%	135	0.1%
Renal, low	213	0.6%	212	0.7%	226	0.8%	763	0.6%
Substance abuse, low	552	1.6%	541	1.8%	1,523	5.1%	5,829	4.6%
Substance abuse, very low	145	0.4%	143	0.5%	305	1.0%	1,303	1.0%
Cancer, very high	11	0.0%	8	0.0%	10	0.0%	56	0.0%
Cancer, high	48	0.1%	47	0.2%	54	0.2%	189	0.1%
Cancer, medium	44	0.1%	44	0.1%	43	0.1%	150	0.1%
Cancer, low	100	0.3%	100	0.3%	105	0.4%	301	0.2%
Developmental disabilities, medium	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Developmental disabilities, low	12	0.0%	12	0.0%	19	0.1%	112	0.1%
Genital, extra low	1,108	3.2%	1,093	3.6%	1,224	4.1%	4,969	3.9%
Metabolic, high	93	0.3%	91	0.3%	97	0.3%	334	0.3%
Metabolic, medium	97	0.3%	94	0.3%	109	0.4%	421	0.3%
Metabolic, very low	300	0.9%	300	1.0%	353	1.2%	1,379	1.1%

Appendix D.2 – Prevalence report

2011b Risk Adjustment Risk Category Distribution
Study Period: December 1, 2009 through November 30, 2010

XYZ Health Plan
Southeast Zone
CDPS+Rx Model: TANF Adult

CDPS+Rx Category	Only PH-MCO Data (XYZ Health Plan)				All Data Sources†				
	Count of Total Recipients ¹ (A1)	Percent of Total Recipients ¹ (A2)	Count of Scored Recipients ² (B1)	Percent of Scored Recipients ² (B2)	Count of PH-MCO Scored Recipients ³ (C1)	Percent of PH-MCO Scored Recipients ³ (C2)	Count of Zone-Wide Scored Recipients (D1)	Percent of Zone-Wide Scored Recipients (D2)	
Eye, low	40	0.1%	39	0.1%	41	0.1%	131	0.1%	
Eye, very low	148	0.4%	147	0.5%	157	0.5%	585	0.5%	
Cerebrovascular, low	76	0.2%	76	0.3%	93	0.3%	354	0.3%	
AIDS, high	240	0.7%	237	0.8%	252	0.8%	589	0.5%	
Infectious, high	2	0.0%	2	0.0%	3	0.0%	16	0.0%	
HIV, medium	71	0.2%	69	0.2%	86	0.3%	373	0.3%	
Infectious, medium	56	0.2%	51	0.2%	69	0.2%	255	0.2%	
Infectious, low	396	1.1%	387	1.3%	422	1.4%	1,526	1.2%	
Hematological, extra high	9	0.0%	9	0.0%	9	0.0%	21	0.0%	
Hematological, very high	11	0.0%	11	0.0%	13	0.0%	64	0.1%	
Hematological, medium	234	0.7%	231	0.8%	257	0.9%	1,081	0.9%	
Hematological, low	266	0.8%	263	0.9%	315	1.1%	1,245	1.0%	
Pharmacy Categories									
Anti-coagulants	130	0.4%	126	0.4%	125	0.4%	462	0.4%	
Cardiac	991	2.8%	915	3.1%	857	2.9%	3,474	2.7%	
Depression / Psychosis / Bipolar	2,668	7.6%	2,539	8.5%	1,642	5.5%	6,309	5.0%	
Diabetes	185	0.5%	163	0.5%	145	0.5%	610	0.5%	
ESRD / Renal	5	0.0%	5	0.0%	5	0.0%	23	0.0%	
Hemophilia / von Willebrands	-	0.0%	-	0.0%	-	0.0%	2	0.0%	
Hepatitis	25	0.1%	25	0.1%	25	0.1%	74	0.1%	
HIV	16	0.0%	14	0.0%	9	0.0%	71	0.1%	
Infections, high	11	0.0%	11	0.0%	11	0.0%	42	0.0%	
Inflammatory / Autoimmune	28	0.1%	28	0.1%	28	0.1%	123	0.1%	
Malignancies	74	0.2%	70	0.2%	70	0.2%	301	0.2%	
Multiple Sclerosis / Paralysis	1	0.0%	1	0.0%	1	0.0%	4	0.0%	
Parkinson's / Tremor	88	0.3%	87	0.3%	85	0.3%	329	0.3%	
Seizure disorders	151	0.4%	144	0.5%	141	0.5%	603	0.5%	
Tuberculosis	57	0.2%	56	0.2%	56	0.2%	242	0.2%	
Child Interaction Factors									
Cardiovascular, very high	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Cardiovascular, medium	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Central nervous system, high	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Pulmonary, very high	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Pulmonary, high	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Gastrointestinal, high	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Metabolic, high	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
HIV, medium	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Infectious, medium	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Hematological, extra high	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Population Statistics									
No Data (FFS/Encounter)	8,266	23.6%	5,541	18.5%	4,322	14.4%	19,631	15.5%	
No Classified Disease Categories	12,073	34.5%	11,134	37.1%	10,847	36.2%	47,355	37.4%	

†This includes all encounters (Physical Health MCO and Behavioral Health MCO) and Fee-For-Service (FFS) claims.

¹Total recipients include all individuals within the 12 month study period, regardless of Medicaid eligibility duration.

²Scored recipients include eligible newborns or individuals that had six or more months of Medicaid eligibility within the 12 month study period.

³PH-MCO-scored recipients include all scored recipients who had at least one month of Medicaid eligibility in XYZ Health Plan.

Notes:

• For more detail regarding the acuity factor calculations, see the 2011b Risk-Adjustment Methodology letter.

• Recipients are assigned to a HealthChoices zone, CDPS+Rx demographic category, and CDPS+Rx model based on their classification at the end of the study period (December 1, 2009 through November 30, 2010).

• The TANF Adult Model includes recipients age 18 or older whose last known rating group in the study period was either TANF Age 1+ or Healthy Beginnings Age 1+.

Appendix D.3 – Estimated financial impact report

2011b Risk Adjustment Financial Impact Report
<i>Plan Factor Comparison: 2011a to 2011b</i>

Southeast Zone: XYZ Health Plan
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Philadelphia County

Rating Group
TANF/HB Less Than 2 Months
TANF/HB 2 Through 11 Months
TANF Age 1+
Healthy Beginnings Age 1+
SSI and Healthy Horizons
Federal GA
Composite †

Estimated Financial Impact		
2011a Applied Plan Factor ¹ (A)	2011b Estimated Plan Factor ² (B)	Estimated Plan Factor Change ³ (C)
1.0589	1.0547	-0.4%
1.0422	1.0481	0.6%
1.0814	1.0916	0.9%
1.1141	1.1026	-1.0%
1.0980	1.1118	1.3%
1.0555	1.0333	-2.1%
1.0853	1.0937	0.8%

4 Surrounding Counties

Rating Group
TANF/HB Less Than 2 Months
TANF/HB 2 Through 11 Months
TANF Age 1+
Healthy Beginnings Age 1+
SSI and Healthy Horizons
Federal GA
Composite †

Estimated Financial Impact		
2011a Applied Plan Factor ¹ (A)	2011b Estimated Plan Factor ² (B)	Estimated Plan Factor Change ³ (C)
1.0589	1.0653	0.6%
1.0664	1.0690	0.2%
1.1089	1.0874	-1.9%
1.0333	0.9936	-3.8%
1.0528	1.0613	0.8%
1.0160	1.0370	2.1%
1.0642	1.0619	-0.2%

Zone-Wide

Rating Group
Composite †

Estimated Financial Impact		
2011a Applied Plan Factor ¹ (A)	2011b Estimated Plan Factor ² (B)	Estimated Plan Factor Change ³ (C)
1.0763	1.0801	0.4%

¹Except for the TANF/HB Less Than 2 Months and TANF/HB 2 Through 11 Months rating groups, the 2011a Applied Plan Factor is calculated using June 1, 2011 enrollment and the 2011a acuity factors.

²Except for the TANF/HB Less Than 2 Months and TANF/HB 2 Through 11 Months rating groups, the 2011b Estimated Plan Factor is calculated using June 1, 2011 enrollment and the 2011b acuity factors.

³Estimated Plan Factor Change is the anticipated financial impact due to the scheduled acuity factor update. This measures the risk changes in the previously measured population, influence of newly scored recipients, data reporting changes, and risk-scoring policy changes (including model and cost weight updates).

NOTE: The newborn monthly eligibility counts used in the calculation of the composite plan factors were adjusted to account for the anticipated number of missing births in May and June 2011 and to separate the experience into the new rating group.

† The composite factors were developed using June 1, 2011, enrollment and the contracted base rates. The composite factors were based on TANF/HB Less Than 2 Months, TANF/HB 2 Through 11 Months, TANF Age 1+, Healthy Beginnings Age 1+, SSI and Healthy Horizons, and Federal GA rating groups.

Appendix D.4 – Unadjusted plan factor development

2011b Risk Adjustment Unadjusted Plan Factor Development <i>Application Period:</i> July 2011	Southeast Zone: XYZ Health Plan
	Philadelphia County

	TANF Age 1+		HB Children		HB Mothers ⁷	SSI and Healthy Horizons		Federal GA	
	Auto-assignees ⁵	Choosers ⁶	Auto-assignees ⁵	Choosers ⁶	All Recipients	Auto-assignees ⁵	Choosers ⁶	Auto-assignees ⁵	Choosers ⁶
Scored Recipients ¹	10,000	25,000	101	9,866	324	1,900	15,000	319	1,500
Unscored Recipients ²	1,200	3,800	15	1,924	270	50	839	46	560
Scored Member Months ³	115,000	292,500	1,182	115,432	3,402	21,850	175,500	3,669	17,550
Maximum Member Months ⁴	134,400	345,600	1,392	141,480	7,128	23,400	190,068	4,380	24,720
Member Month Scored Percentage*	85%	84%	84%	81%	47%	93%	92%	83%	70%
MCO Credibility Percentage	100%	100%	96%	100%	88%	100%	100%	100%	100%
Scored Average Risk Score	1.2750	1.3236	0.9281	0.9985	1.0022	0.9828	1.1953	0.8358	1.0122
Region-wide Average Risk Score	1.1371	1.2285	0.8702	0.9742	0.9990	0.9421	1.0968	0.8129	1.0081
Unscored Assumed Risk Score	1.2750	1.3236	0.9258	0.9985	1.0018	0.9828	1.1953	0.8358	1.0122
	Recipients	Risk Score	Recipients	Risk Score	Risk Score	Recipients	Risk Score	Recipients	Risk Score
Scored Auto-assignees	10,000	1.2750	101	0.9281	n/a	1,900	0.9828	319	0.8358
Unscored Auto-assignees	1,200	1.2750	15	0.9258	n/a	50	0.9828	46	0.8358
Scored Choosers	25,000	1.3236	9,866	0.9985	n/a	15,000	1.1953	1,500	1.0122
Unscored Choosers	3,800	1.3236	1,924	0.9985	n/a	839	1.1953	560	1.0122
Final Unadjusted Plan Factor	40,000	1.3100	11,906	0.9978	1.0020	17,789	1.1720	2,425	0.9857

4 Surrounding Counties

	TANF Age 1+		HB Children		HB Mothers ⁷	SSI and Healthy Horizons		Federal GA	
	Auto-assignees ⁵	Choosers ⁶	Auto-assignees ⁵	Choosers ⁶	All Recipients	Auto-assignees ⁵	Choosers ⁶	Auto-assignees ⁵	Choosers ⁶
Scored Recipients ¹	4,000	10,027	103	6,599	230	1,503	7,020	69	482
Unscored Recipients ²	973	1,900	32	1,672	342	97	850	8	172
Scored Member Months ³	46,000	115,311	1,185	75,889	2,415	17,285	80,730	794	5,543
Maximum Member Months ⁴	59,676	143,124	1,620	99,252	6,864	19,200	94,440	924	7,848
Member Month Scored Percentage*	77%	80%	73%	76%	35%	90%	85%	85%	70%
MCO Credibility Percentage	100%	100%	96%	100%	40%	100%	100%	32%	100%
Scored Average Risk Score	1.2008	1.3362	0.7938	0.8679	0.8314	0.9530	0.9223	0.8737	1.0655
Region-wide Average Risk Score	1.1163	1.2975	0.6983	0.8527	0.8535	0.8561	0.9127	0.8947	1.0129
Unscored Assumed Risk Score	1.2008	1.3362	0.7900	0.8679	0.8447	0.9530	0.9223	0.8880	1.0655
	Recipients	Risk Score	Recipients	Risk Score	Risk Score	Recipients	Risk Score	Recipients	Risk Score
Scored Auto-assignees	4,000	1.2008	103	0.7938	n/a	1,503	0.9530	69	0.8737
Unscored Auto-assignees	973	1.2008	32	0.7900	n/a	97	0.9530	8	0.8880
Scored Choosers	10,027	1.3362	6,599	0.8679	n/a	7,020	0.9223	482	1.0655
Unscored Choosers	1,900	1.3362	1,672	0.8679	n/a	850	0.9223	172	1.0655
Final Unadjusted Plan Factor	16,900	1.2964	8,406	0.8667	0.8393	9,470	0.9275	731	1.0454

¹ Scored Recipients are the count of individuals that are eligible as of July 1, 2011 that were assigned an acuity factor in the 2011b risk assessment.
² Unscored Recipients are the count of individuals that are eligible as of July 1, 2011 that were not assigned an acuity factor in the 2011b risk assessment.
³ Scored Member Months represent the total number of member months that the scored recipients in XYZ Health Plan accounted for during the 2011b study period.
⁴ Maximum Member Months are calculated by multiplying the total recipient count by 12.
⁵ Auto-assignees are recipients who were assigned to a PH-MCO. Using the AMC file, they are individuals with an auto-assign indicator of A for all rating groups or M for all rating groups except for Healthy Beginnings.
⁶ Choosers are recipients who actively selected a PH-MCO or changed PH-MCOs at some point during their eligibility span. Any individual who is not an Auto-assignee is a Chooser.
⁷ Healthy Beginnings Mothers are not subject to the auto-assignee/chooser refinement. However, the assumed risk score for unscored recipients is subject to the blending process for low credibility situations.
 * Member Month Scored Percentages are calculated by dividing the Scored Member Months by the Maximum Member Months and are rounded down to the nearest whole percentage.

NOTE: MCO Credibility Percentage can be determined using the Credibility Table provided within the 2011b (July through December 2011) Risk-Adjustment Methodology letter.

Appendix D.5 – Risk-adjustment results summary

2011b Risk Adjustment Monthly Report <i>Application Period:</i> July 2011		Southeast Zone: XYZ Health Plan									
		Philadelphia County									
		Eligibility						Plan Factors			
<i>Rating Group</i>	Total Population Membership			PH-MCO Assigned Membership			All MCOs Plan Factors/Rates		PH-MCO-Specific Plan Factors/Rates		
	Scored Recipients ¹	Total Recipients ²	Percent of Population Scored ³	Scored Recipients ¹	Total Recipients ²	Percent of Population Scored ³	Unadjusted Plan Factors	Budget Neutral Plan Factors	Unadjusted Plan Factors	Budget Neutral Plan Factors	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	
TANF Age 1+	168,142	188,876	89%	35,000	40,000	87%	1.1958	1.0000	1.3100	1.0955	
Healthy Beginnings Age 1+	45,570	55,118	82%	10,291	12,500	82%	0.9089	1.0000	0.9980	1.0981	
SSI and Healthy Horizons	76,047	80,861	94%	16,900	17,789	95%	1.0537	1.0000	1.1720	1.1123	
Federal GA	9,434	12,124	77%	1,819	2,425	75%	0.9532	1.0000	0.9857	1.0340	
Composite	299,193	336,979	88%	64,010	72,714	88%		1.0000		1.1021	
		4 Surrounding Counties									
		Eligibility						Plan Factors			
<i>Rating Group</i>	Total Population Membership			PH-MCO Assigned Membership			All MCOs Plan Factors/Rates		PH-MCO-Specific Plan Factors/Rates		
	Scored Recipients ¹	Total Recipients ²	Percent of Population Scored ³	Scored Recipients ¹	Total Recipients ²	Percent of Population Scored ³	Unadjusted Plan Factors	Budget Neutral Plan Factors	Unadjusted Plan Factors	Budget Neutral Plan Factors	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	
TANF Age 1+	55,942	67,602	82%	14,027	16,900	83%	1.1932	1.0000	1.2964	1.0865	
Healthy Beginnings Age 1+	27,209	35,913	75%	6,932	8,978	77%	0.8701	1.0000	0.8650	0.9941	
SSI and Healthy Horizons	33,156	37,879	87%	8,523	9,470	90%	0.8745	1.0000	0.9275	1.0606	
Federal GA	2,167	2,925	74%	551	731	75%	1.0088	1.0000	1.0454	1.0363	
Composite	118,474	144,319	82%	30,033	36,079	83%		1.0000		1.0600	

¹Scored recipients is the count of individuals that are eligible as of July 1, 2011 that were assigned an acuity factor in the 2011b risk assessment.

²Total recipients is the count of individuals based on their July 1, 2011 enrollment.

³Scored percentages are rounded down to the nearest whole percentage.

Appendix D.6 – Capitation rate summary

Southeast Zone: XYZ Health Plan Capitation Rates - For the Month of July 2011

		Capitation Payment Rate Calculation				Applicable Withhold Amounts		
Philadelphia County	Maternity Care Payment	Base Capitation Rate	Risk Adjusted Rate	Capitation Payment Rate	DPW Payment Rate Obligation, Per Member Per Day	Risk Sharing Withhold	Risk Pool	Provider Pay for Performance
TANF/HB Less Than 2 Months		\$3,800.00	\$4,007.86	\$4,007.86	\$129.286	\$1.40	\$13.00	\$1.00
TANF/HB 2 Through 11 Months		\$350.00	\$366.84	\$366.84	\$11.834	\$1.40	\$13.00	\$1.00
TANF Age 1+		\$175.00	\$191.71	\$191.71	\$6.184	\$1.40	\$13.00	\$1.00
Healthy Beginnings Age 1+		\$125.00	\$137.26	\$137.26	\$4.428	\$1.40	\$13.00	\$1.00
SSI and Healthy Horizons		\$975.00	\$1,084.49	\$1,084.49	\$34.984	\$30.00	\$60.00	\$1.00
Federal GA		\$900.00	\$930.60	\$930.60	\$30.019	\$1.40	\$13.00	\$1.00
Maternity Care	\$11,850.00							
4 Surrounding Counties	Maternity Care Payment	Base Capitation Rate	Risk Adjusted Rate	Capitation Payment Rate	DPW Payment Rate Obligation, Per Member Per Day	Risk Sharing Withhold	Risk Pool	Provider Pay for Performance
TANF/HB Less Than 2 Months		\$3,350.00	\$3,568.76	\$3,568.76	\$115.121	\$1.40	\$13.00	\$1.00
TANF/HB 2 Through 11 Months		\$275.00	\$293.98	\$293.98	\$9.483	\$1.40	\$13.00	\$1.00
TANF Age 1+		\$200.00	\$217.30	\$217.30	\$7.010	\$1.40	\$13.00	\$1.00
Healthy Beginnings Age 1+		\$125.00	\$124.26	\$124.26	\$4.008	\$1.40	\$13.00	\$1.00
SSI and Healthy Horizons		\$875.00	\$928.03	\$928.03	\$29.936	\$30.00	\$60.00	\$1.00
Federal GA		\$1,050.00	\$1,088.12	\$1,088.12	\$35.101	\$1.40	\$13.00	\$1.00
Maternity Care	\$11,550.00							

*These rates were developed using Rate Setting Methodology #2 - Use of Managed Care Data. An overview of this methodology is found in the HealthChoices Agreement.

Appendix D.7 – Newborn prevalence report

2011b Risk Adjustment Risk Category Distribution
Newborn Selection Period ¹ : June 1, 2009 through May 30, 2010

XYZ Health Plan Southeast Zone Philadelphia County TANF/HB 2 Through 11 Months
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CDPS+Rx Category
Demographic Categories
Age Under 1

TANF Child Weight (A)	Diagnostic Impact Rank (B)
3.307	n/a

XYZ Health Plan	
Number of Eligible Months With CDPS+Rx Category ¹ (C1)	Percent of Eligible Months With CDPS+Rx Category (C2)
30.000	100.00%

All MCOs	
Number of Eligible Months With CDPS+Rx Category ¹ (D1)	Percent of Eligible Months With CDPS+Rx Category (D2)
136,443	100.00%

Diagnostic Categories

Cardiovascular, very high	27.150	19
Cardiovascular, medium	6.624	9
Cardiovascular, low	3.655	2
Cardiovascular, extra low	0.853	43
Psychiatric, high	1.657	61
Psychiatric, medium	1.124	54
Psychiatric, medium low	0.425	48
Psychiatric, low	0.260	51
Skeletal, medium	2.466	12
Skeletal, low	0.945	15
Skeletal, very low	0.692	7
Central nervous system, high	10.256	24
Central nervous system, medium	3.419	29
Central nervous system, low	2.096	8
Pulmonary, very high	-	n/a
Pulmonary, high	10.747	14
Pulmonary, medium	5.680	3
Pulmonary, low	0.850	4
Gastrointestinal, high	13.654	17
Gastrointestinal, medium	4.634	21
Gastrointestinal, low	2.016	1
Diabetes, type 1 high	-	n/a
Diabetes, type 1 medium	-	n/a
Diabetes, type 2 medium	-	n/a
Diabetes, type 2 low	2.238	36
Skin, high	6.835	39
Skin, low	1.365	42
Skin, very low	0.656	13
Renal, extra high	6.995	46
Renal, very high	6.995	35
Renal, medium	4.102	40
Renal, low	0.898	37
Substance abuse, low	0.839	31
Substance abuse, very low	0.184	59
Cancer, very high	25.559	61
Cancer, high	8.510	30
Cancer, medium	2.597	45
Cancer, low	0.790	53
Developmental disabilities, medium	4.499	50
Developmental disabilities, low	1.605	32
Genital, extra low	1.375	18
Metabolic, high	3.910	28
Metabolic, medium	2.951	16
Metabolic, very low	1.185	5
Eye, low	-	n/a
Eye, very low	1.931	23
Cerebrovascular, low	2.671	38
AIDS, high	8.002	27
Infectious, high	6.411	33
HIV, medium	5.632	22
Infectious, medium	5.632	10
Infectious, low	0.758	6
Hematological, extra high	16.597	34
Hematological, very high	5.189	20
Hematological, medium	2.553	11
Hematological, low	2.553	25

30	0.10%
300	1.00%
1,500	5.00%
33	0.11%
-	0.00%
15	0.05%
27	0.09%
42	0.14%
672	2.24%
1,383	4.61%
3,000	10.00%
54	0.18%
51	0.17%
987	3.29%
-	0.00%
126	0.42%
987	3.29%
2,961	9.87%
60	0.20%
135	0.45%
6,000	20.00%
-	0.00%
-	0.00%
-	0.00%
27	0.09%
9	0.03%
18	0.06%
1,800	6.00%
3	0.01%
15	0.05%
18	0.06%
78	0.26%
159	0.53%
3	0.01%
-	0.00%
9	0.03%
12	0.04%
15	0.05%
-	0.00%
72	0.24%
789	2.63%
90	0.30%
285	0.95%
2,172	7.24%
-	0.00%
336	1.12%
18	0.06%
27	0.09%
24	0.08%
117	0.39%
276	0.92%
2,945	9.82%
3	0.01%
129	0.43%
711	2.37%
138	0.46%

147	0.11%
1,078	0.79%
6,198	4.54%
121	0.09%
-	0.00%
33	0.02%
135	0.10%
171	0.13%
2,361	1.73%
5,344	3.92%
11,124	8.15%
187	0.14%
243	0.18%
3,636	2.66%
-	0.00%
504	0.37%
3,972	2.91%
14,425	10.57%
305	0.22%
582	0.43%
22,062	16.17%
-	0.00%
-	0.00%
-	0.00%
147	0.11%
26	0.02%
81	0.06%
8,278	6.07%
10	0.01%
52	0.04%
42	0.03%
292	0.21%
615	0.45%
30	0.02%
-	0.00%
65	0.05%
27	0.02%
50	0.04%
10	0.01%
277	0.20%
2,908	2.13%
293	0.21%
1,476	1.08%
7,917	5.80%
-	0.00%
1,315	0.96%
86	0.06%
150	0.11%
65	0.05%
478	0.35%
1,204	0.88%
12,062	8.84%
22	0.02%
586	0.43%
2,599	1.90%
617	0.45%

Pharmacy Categories

Anti-coagulants	6.624	47
Cardiac	0.853	57
Depression / Psychosis / Bipolar	0.260	60
Diabetes	2.238	55
ESRD / Renal	6.995	52
Hemophilia / von Willebrands	16.597	61
Hepatitis	5.632	61
HIV	5.632	26
Infections, high	6.411	41
Inflammatory / Autoimmune	0.692	61
Malignancies	2.597	49
Multiple Sclerosis / Paralysis	3.419	61
Parkinson's / Tremor	2.096	58
Seizure disorders	2.096	44
Tuberculosis	0.850	56

3	0.01%
6	0.02%
8	0.03%
-	0.00%
2	0.01%
-	0.00%
-	0.00%
39	0.13%
6	0.02%
-	0.00%
3	0.01%
-	0.00%
-	0.00%
-	0.00%
9	0.03%
3	0.01%

10	0.01%
12	0.01%
17	0.01%
9	0.01%
6	0.00%
-	0.00%
-	0.00%
225	0.16%
25	0.02%
-	0.00%
20	0.01%
-	0.00%
3	0.00%
40	0.03%
19	0.01%

Population Statistics
No Claims (FFS/Encounter) Data
No Classified Disease Categories

315	1.05%
13,815	46.05%

2,293	1.68%
65,149	47.75%

Risk-Adjustment Results
Unadjusted
Budget Neutral

Member Months ² (E)	Plan Factor (F)
35,000	5.1321
	1.0481

Member Months ² (G)	Plan Factor (H)
162,072	4.8966
	1.0000

¹For more details regarding the Newborn Selection Period, see the 2011b Risk-Adjustment Methodology letter.
²Eligible member months are based on monthly member enrollment from 2 through 11 months of life.
³Estimated by annualizing the actual first quarter 2011 member months.

Appendix E

Potential Data Improvement Activities

On-site reviews were held with each PH-MCO contractor to evaluate the contractor's overall operations that could influence the encounter data reporting to the Commonwealth and the resulting risk scores. A byproduct of these reviews was a summarized list of the potential data improvement opportunities. This list may be helpful as PH-MCOs develop or review their strategic plan for improving encounter submissions. While evaluating improvement opportunities, the PH-MCOs should verify that none of the selected strategies violate the rule established in MCOPS Memo #06/2010-011, which disallows any records that were altered, adjusted or submitted by an MCO without supporting documentation from the submitting provider who originated the medical service.

Data Case Studies to Identify Areas of Data Loss or Inaccuracies

- Evaluate sources (providers) submitting invalid or generic (e.g., 799.9) diagnoses
- Measure changes in member disease conditions over time
- Compare pharmaceutical utilization to reported medical diagnoses
- Assess consistency with medical management information such as:
 - Disease management rosters
 - Health risk-assessment surveys
 - Application of other risk-assessment tool(s)
- Perform medical chart reviews to assess data completeness and/or validate diagnoses
- Audit diagnoses and/or records from claim receipt to encounter submission
- Compare encounters to financial reports for consistency
- Identify services that should have been accompanied by an office or physician visit such as:
 - Ancillary service
 - Inpatient stay
 - Emergency room visit
 - Specialist visit
 - Prescription filled

Provider Education and Assistance

- Educate providers on the importance of diagnostic reporting and encounter submissions
- Share study findings and rank performance
- Form provider workgroups to identify encounter submittal barriers
- Provide standardized claim forms with chronic condition focus
- Institute a corrective action plan for poor diagnostic reporters
- Enhance provider profiling applications to include a risk measurement component
- Distribute a mailing with helpful clinical and encounter information
- Provide access to a web-based encounter portal for easier data submission
- Provide member outreach assistance for patients that are not accessing preventative services or scheduling annual appointments for individuals with chronic conditions
- Develop a recognition program that rewards providers for meeting established goals, which can be measured using claims/encounter data

Reimbursement-Related Strategies

- Implement incentive payments for each encounter submission, which are generally more effective when payments are made at intervals throughout the year rather than with each encounter
- Impose sanctions to sub-par encounter submitters
- Move sub-par capitated providers to FFS
- Discontinue contracts with sub-par encounter submitters
- Risk adjust provider payments
- As a short term incentive, payments may be made to providers that revisit medical charts for potentially incorrect or missing diagnoses, when the payment is not contingent upon the identification of additional diagnoses

PH-MCO Operations

- Impose stricter edits on diagnostic reporting
- Ensure acceptance/transfer of all available diagnostic positions
- Implement audit procedures to compare claims and encounters on a regular basis
- Submit header-level diagnoses
- Track encounters against transactional reports from the Commonwealth
- Create a suite of reports for regular encounter submittal monitoring
- Strengthen vendor contracts for improved encounter submissions
- Ensure all valid services are being submitted as encounters such as:
 - Capitated services
 - Records where another entity is entirely responsible for the service
 - PH-MCO determined edit failures awaiting correction from providers
 - Other reasons for non-submittal
- Submit voids and adjustment to ensure accurate information exists within PROMISe
- Perform targeted audits to identify situations more likely to have inaccurate data (i.e., handwritten claims)
- Strengthen vendor oversight by reviewing vendor data for accuracy prior to PROMISe submission
- Utilize software to customize pre-claim edits that can be used to identify data anomalies

Long-Term Management Strategies

Review emerging patterns from case studies to develop a strategy

- Measure effectiveness of initiatives by updating case studies
- Create a long term strategy/workplan (3–5 years)
- Form an encounter workgroup comprised of management, claims and encounter staff
- Develop a “sign off” process for data users to agree to data accuracy
- Offer a suggestion box to share ideas throughout the organization
- Assess new strategies on a pilot basis to understand reporting and financial ramifications
- Create a workgroup to prepare for system changes and track progress using a work plan

Appendix F

PH-MCO Risk Score Credibility Grid

The grid on the following page is used to assign assumed risk scores to a PH-MCO's unscored population in situations where the PH-MCO's scored population is between 0% and 100% credible. The assumed risk score for the unscored population is calculated by blending the average risk score of the PH-MCO's scored recipients with the average risk score of the region-wide scored recipients.

To use the grid, locate the cell that corresponds to the row with the appropriate count of scored member months and the column with the appropriate member month scored percentage (rounded down) for the population. The resulting percentage is the percentage to apply to the average risk score of the PH-MCO's scored recipients. The remaining percentage is applied to the average risk score of the region-wide scored recipients. Both percentages sum to 100%.

Appendix F - PH-MCO risk score credibility grid

	Member Month Scored Percentage																										
	≤ 25%	26%	27%	28%	29%	30%	31%	32%	33%	34%	35%	36%	37%	38%	39%	40%	41%	42%	43%	44%	45%	46%	47%	48%	49%	≥ 50%	
< 612	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
612-623	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%
624-635	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	1%	1%	1%	2%	2%	2%	2%	2%	2%	3%	3%	3%	3%	3%	3%	4%
636-647	0%	0%	0%	0%	0%	1%	1%	1%	1%	2%	2%	2%	2%	3%	3%	3%	3%	4%	4%	4%	4%	5%	5%	5%	5%	6%	
648-659	0%	0%	0%	0%	1%	1%	1%	2%	2%	2%	3%	3%	3%	4%	4%	4%	5%	5%	5%	6%	6%	6%	7%	7%	7%	8%	
660-671	0%	0%	0%	1%	1%	2%	2%	2%	3%	3%	4%	4%	4%	5%	5%	6%	6%	6%	7%	7%	8%	8%	8%	9%	9%	10%	
672-683	0%	0%	0%	1%	1%	2%	2%	3%	3%	4%	4%	5%	5%	6%	6%	7%	7%	8%	8%	9%	9%	10%	10%	11%	11%	12%	
684-695	0%	0%	1%	1%	2%	2%	3%	3%	4%	5%	5%	6%	6%	7%	7%	8%	8%	9%	10%	10%	11%	11%	12%	12%	13%	14%	
696-707	0%	0%	1%	1%	2%	3%	3%	4%	5%	5%	6%	7%	7%	8%	8%	9%	10%	10%	11%	12%	12%	13%	14%	14%	15%	16%	
708-719	0%	0%	1%	2%	2%	3%	4%	5%	5%	6%	7%	7%	8%	9%	10%	10%	11%	12%	12%	13%	14%	15%	15%	16%	17%	18%	
720-731	0%	0%	1%	2%	3%	4%	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%	12%	13%	14%	15%	16%	16%	17%	18%	19%	20%	
732-743	0%	0%	1%	2%	3%	4%	5%	6%	7%	7%	8%	9%	10%	11%	12%	13%	14%	14%	15%	16%	17%	18%	19%	20%	21%	22%	
744-755	0%	0%	1%	2%	3%	4%	5%	6%	7%	8%	9%	10%	11%	12%	13%	14%	15%	16%	17%	18%	19%	20%	21%	22%	23%	24%	
756-767	0%	1%	2%	3%	4%	5%	6%	7%	8%	9%	10%	11%	12%	13%	14%	15%	16%	17%	18%	19%	20%	21%	22%	23%	24%	26%	
768-779	0%	1%	2%	3%	4%	5%	6%	7%	8%	10%	11%	12%	13%	14%	15%	16%	17%	19%	20%	21%	22%	23%	24%	25%	26%	28%	
780-791	0%	1%	2%	3%	4%	6%	7%	8%	9%	10%	12%	13%	14%	15%	16%	18%	19%	20%	21%	22%	24%	25%	26%	27%	28%	30%	
792-803	0%	1%	2%	3%	5%	6%	7%	8%	10%	11%	12%	14%	15%	16%	17%	19%	20%	21%	23%	24%	25%	26%	28%	29%	30%	32%	
804-815	0%	1%	2%	4%	5%	6%	8%	9%	10%	12%	13%	14%	16%	17%	19%	20%	21%	23%	24%	25%	27%	28%	29%	31%	32%	34%	
816-827	0%	1%	2%	4%	5%	7%	8%	10%	11%	12%	14%	15%	17%	18%	20%	21%	23%	24%	25%	27%	28%	30%	31%	33%	34%	36%	
828-839	0%	1%	3%	4%	6%	7%	9%	10%	12%	13%	15%	16%	18%	19%	21%	22%	24%	25%	27%	28%	30%	31%	33%	34%	36%	38%	
840-851	0%	1%	3%	4%	6%	8%	9%	11%	12%	14%	16%	17%	19%	20%	22%	24%	25%	27%	28%	30%	32%	33%	35%	36%	38%	40%	
852-863	0%	1%	3%	5%	6%	8%	10%	11%	13%	15%	16%	18%	20%	21%	23%	25%	26%	28%	30%	31%	33%	35%	36%	38%	40%	42%	
864-875	0%	1%	3%	5%	7%	8%	10%	12%	14%	15%	17%	19%	21%	22%	24%	26%	28%	29%	31%	33%	35%	36%	38%	40%	42%	44%	
876-887	0%	1%	3%	5%	7%	9%	11%	12%	14%	16%	18%	20%	22%	23%	25%	27%	29%	31%	33%	34%	36%	38%	40%	42%	44%	46%	
888-899	0%	1%	3%	5%	7%	9%	11%	13%	15%	17%	19%	21%	23%	24%	26%	28%	30%	32%	34%	36%	38%	40%	42%	44%	46%	48%	
900-911	0%	2%	4%	6%	8%	10%	12%	14%	16%	18%	20%	22%	24%	26%	28%	30%	32%	34%	36%	38%	40%	42%	44%	46%	48%	50%	
912-923	0%	2%	4%	6%	8%	10%	12%	14%	16%	18%	20%	22%	24%	27%	29%	31%	33%	35%	37%	39%	41%	43%	45%	47%	49%	52%	
924-935	0%	2%	4%	6%	8%	10%	12%	15%	17%	19%	21%	23%	25%	28%	30%	32%	34%	36%	38%	41%	43%	45%	47%	49%	51%	54%	
936-947	0%	2%	4%	6%	8%	11%	13%	15%	17%	20%	22%	24%	26%	29%	31%	33%	35%	38%	40%	42%	44%	47%	49%	51%	53%	56%	
948-959	0%	2%	4%	6%	9%	11%	13%	16%	18%	20%	23%	25%	27%	30%	32%	34%	37%	39%	41%	44%	46%	48%	51%	53%	55%	58%	
960-971	0%	2%	4%	7%	9%	12%	14%	16%	19%	21%	24%	26%	28%	31%	33%	36%	38%	40%	43%	45%	48%	50%	52%	55%	57%	60%	
972-983	0%	2%	4%	7%	9%	12%	14%	17%	19%	22%	24%	27%	29%	32%	34%	37%	39%	42%	44%	47%	49%	52%	54%	57%	59%	62%	
984-995	0%	2%	5%	7%	10%	12%	15%	17%	20%	23%	25%	28%	30%	33%	35%	38%	40%	43%	46%	48%	51%	53%	56%	58%	61%	64%	
996-1007	0%	2%	5%	7%	10%	13%	15%	18%	21%	23%	26%	29%	31%	34%	36%	39%	42%	44%	47%	50%	52%	55%	58%	60%	63%	66%	
1008-1019	0%	2%	5%	8%	10%	13%	16%	19%	21%	24%	27%	29%	32%	35%	38%	40%	43%	46%	48%	51%	54%	57%	59%	62%	65%	68%	
1020-1031	0%	2%	5%	8%	11%	14%	16%	19%	22%	25%	28%	30%	33%	36%	39%	42%	44%	47%	50%	53%	56%	58%	61%	64%	67%	70%	
1032-1043	0%	2%	5%	8%	11%	14%	17%	20%	23%	25%	28%	31%	34%	37%	40%	43%	46%	48%	51%	54%	57%	60%	63%	66%	69%	72%	
1044-1055	0%	2%	5%	8%	11%	14%	17%	20%	23%	26%	29%	32%	35%	38%	41%	44%	47%	50%	53%	56%	59%	62%	65%	68%	71%	74%	
1056-1067	0%	3%	6%	9%	12%	15%	18%	21%	24%	27%	30%	33%	36%	39%	42%	45%	48%	51%	54%	57%	60%	63%	66%	69%	72%	76%	
1068-1079	0%	3%	6%	9%	12%	15%	18%	21%	24%	28%	31%	34%	37%	40%	43%	46%	49%	53%	56%	59%	62%	65%	68%	71%	74%	78%	
1080-1091	0%	3%	6%	9%	12%	16%	19%	22%	25%	28%	32%	35%	38%	41%	44%	48%	51%	54%	57%	60%	64%	67%	70%	73%	76%	80%	
1092-1103	0%	3%	6%	9%	13%	16%	19%	22%	26%	29%	32%	36%	39%	42%	45%	49%	52%	55%	59%	62%	65%	68%	72%	75%	78%	82%	
1104-1115	0%	3%	6%	10%	13%	16%	20%	23%	26%	30%	33%	36%	40%	43%	47%	50%	53%	57%	60%	63%	67%	70%	73%	77%	80%	84%	
1116-1127	0%	3%	6%	10%	13%	17%	20%	24%	27%	30%	34%	37%	41%	44%	48%	51%	55%	58%	61%	65%	68%	72%	75%	79%	82%	86%	
1128-1139	0%	3%	7%	10%	14%	17%	21%	24%	28%	31%	35%	38%	42%	45%	49%	52%	56%	59%	63%	66%	70%	73%	77%	80%	84%	88%	
1140-1151	0%	3%	7%	10%	14%	18%	21%	25%	28%	32%	36%	39%	43%	46%	50%	54%	57%	61%	64%	68%	72%	75%	79%	82%	86%	90%	
1152-1163	0%	3%	7%	11%	14%	18%	22%	25%	29%	33%	36%	40%	44%	47%	51%	55%	58%	62%	66%	69%	73%	77%	80%	84%	88%	92%	
1164-1175	0%	3%	7%	11%	15%	18%	22%	26%	30%	33%	37%	41%	45%	48%	52%	56%	60%	63%	67%	71%	75%	78%	82%	86%	90%	94%	
1176-1187	0%	3%	7%	11%	15%	19%	23%	26%	30%	34%	38%	42%	46%	49%	53%	57%	61%	65%	69%	72%	76%	80%	84%	88%	92%	96%	
1188-1199	0%	3%	7%	11%	15%	19%	23%	27%	31%	35%	39%	43%	47%	50%	54%	58%	62%	66%	70%	74%	78%	82%	86%	90%	94%	98%	
≥ 1200	0%	4%	8%	12%	16%	20%	24%	28%	32%	36%	40%	44%	48%	52%	56%	60%	64%	68%	72%	76%	80%	84%	88%	92%	96%	100%	

Scored Member Months



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